

Domiciliary Care Services for Adults in Northern Ireland (2009)

This bulletin summarises information collected from Health & Social Care (HSC) Trusts on domiciliary care services provided during the survey week 20th – 26th September 2009. It details information on domiciliary care contact hours, client visits and number of clients receiving domiciliary care during the survey week.

Summary

During the survey week in September 2009:

- An estimated 235,559 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, 6% (13,166) more than in 2008 (222,393).
- An average of 10.1 contact hours were provided per client receiving domiciliary care, slightly higher than the average in 2008 (9.4).
- The independent sector provided the majority (71%) of domiciliary care services out of normal working hours; 64% of 'Out of Hours' and almost all (95%) of 'Overnight, live in & 24 hour services'.
- HSC Trusts provided domiciliary care for 23,377 clients, 176 less than in 2008 (23,553).
- 6,630 clients received intensive domiciliary care services, 7% (494) less than in 2008 (7,124).
- Clients receiving intensive domiciliary care services accounted for 28% of all clients receiving domiciliary care.
- The majority (85%) of clients receiving intensive domiciliary care services were aged 65 & over, with 15% aged 18 – 64.
- Almost half (49%) of all clients received less than 5 hours of domiciliary care, 6 percentage points more than in 2008 (43%).

Theme

Domiciliary Care Services for Adults in Northern Ireland (2009)

Issued by

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Reader Information

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About CIB

The purpose of Community Information Branch is to promote effective decision making in children and adult social care by providing quality information and analysis. We collect, analyse and disseminate a wide range of community information that is used to help monitor the delivery of personal social services policy. Information collected by CIB is used to assess Trust performance, for corporate monitoring, policy evaluation, and to respond to parliamentary / assembly questions. Information is widely disseminated through a number of regular key statistical publications and ad hoc reports, details of which are available by clicking on the link below.

http://www.dhsspsni.gov.uk/index/stats_research/stats-cib/stats-cib_pubs.htm

Our Vision and Values

Community Information Branch aims to:

- provide up-to-date, quality information on children and adult social services and community health;
- disseminate findings widely with a view to stimulating debate, promoting effective decision-making and improvement in service provision; and
- be an expert voice on social care information.

Technical Notes

Data Collection

The information presented in this bulletin derives from the second CC7b survey on domiciliary care services provided for adults in Northern Ireland. Completed surveys were provided by each of the five HSC Trusts in Northern Ireland to Community Information Branch in the Department of Health, Social Services & Public Safety.

In 2009, the CC7b survey covered the period 20th – 26th September 2009 inclusive. The survey details information on the number of contact hours provided and the number of clients receiving domiciliary care services during the survey week, including the level of provision, i.e. number of visits and hours provided.

Guidance notes and other documents associated with the completion of the CC7b survey are available to view or download from the DHSSPS website:

http://www.dhsspsni.gov.uk/index/stats_research/stats-cib/statistics_and_research-cib-work_areas/statistics_and_research-adultworkarea/statistics_and_research-domiciliary_care.htm

Rounding/Disclosure Conventions

Percentages have been rounded to whole numbers and as a consequence some percentages may not sum to 100.

It has been necessary to suppress other figures whenever it would be possible to calculate the value of a suppressed number by means of simple arithmetic. The rule applied in these circumstances has been to suppress the next smallest data item.

Data Changes

No new data items were requested in the 2009 survey.

Data Quality

All information submitted by HSC Trusts was validated at the point of entry, where Trust staff correct or amend data as required, and provide appropriate explanations if information is missing. CIB perform further checks, using data for 2008 to monitor variations and/or emerging trends.

Main Uses of Data

The main uses of these data are to monitor the delivery of domiciliary care services to adults, to help assess Trust performance, for corporate monitoring, to inform and monitor related policy, and to respond to parliamentary / assembly questions.

Introduction

Domiciliary care is defined as the range of services put in place to support an individual in their own home. Services may involve routine household tasks within or outside the home, personal care of the client, and other associated domestic services necessary to maintain an individual in an acceptable level of health, hygiene, dignity, safety and ease in their home.

'People First', the DHSSPS's vision for community care was published in 1993 with six core objectives, including the development of domiciliary care services to enable more people to continue to live in their own homes. When introduced, it focused solely on 'care management' cases; although, over time the interpretation of the term 'care management' became corrupted, with a wide variance established across the legacy Trusts. These differing interpretations were highlighted further during RPA when Trusts were merged into the current HSC Trust areas. In addition, as the data collection process focused only on 'care managed' cases, a substantial number of people receiving less complex domiciliary care packages were not being counted.

To rectify inconsistencies with information on domiciliary care, the DHSSPS discontinued the collection of domiciliary care via the CC7 statistical return from 30 September 2007, and introduced a new statistical return (CC7b) in 2008 that would provide a comprehensive picture of all domiciliary care services provided in the community, regardless of their complexity.

For 2009, information was collected on the CC7b form and related to the survey week 20th – 26th September 2009. The survey detailed information on the number of contact hours of domiciliary care provided and the number of clients receiving these services, broken down by sector providing the service, HSC Trust and level of provision during the survey week.

The DHSSPS would like to sincerely thank all HSC Trust staff who assisted in the provision of this information.

Contact Hours ¹

Table 1 and Figure 1 below show the estimated number of domiciliary care contact hours provided by sector and HSC Trust.

During the survey week in 2009, an estimated 235,559 contact hours of domiciliary care were provided by HSC Trusts in Northern Ireland, 6% (13,166 hours) more than during the survey week in 2008 (222,393).

Table 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2009)

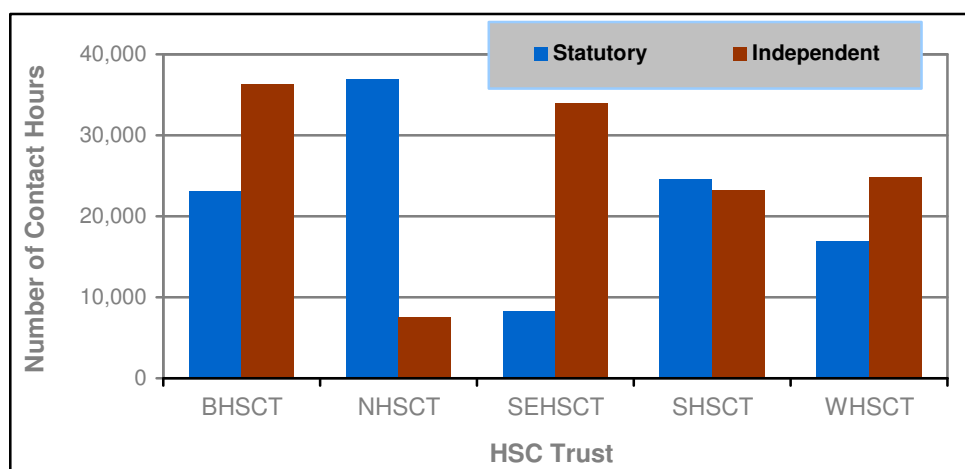
HSC Trust	Statutory		Independent		All Sectors
	No.	%	No.	%	
Belfast HSC Trust	23,100	39%	36,290	61%	59,390
Northern HSC Trust	36,913	83%	7,584	17%	44,497
South Eastern HSC Trust	8,325	20%	33,948	80%	42,273
Southern HSC Trust	24,561	51%	23,196	49%	47,757
Western HSC Trust	16,865	40%	24,777	60%	41,642
Northern Ireland	109,764	47%	125,795	53%	235,559

Source: CC7b return, Table 1

Higher proportions of domiciliary care contact hours were provided by the independent sector in three of the five HSC Trusts (Belfast, South Eastern, and Western HSC Trusts). By contrast, the majority (83%) of domiciliary care contact hours in the Northern HSC Trust were provided by the statutory sector. Similar proportions of domiciliary care contact hours are provided by the statutory (51%) and the independent (49%) sectors in the Southern HSC Trust.

Across HSC Trusts, proportions of domiciliary care contact hours provided by the independent sector ranged from less than one fifth (17%) in the Northern HSC Trust to four fifths (80%) in the South Eastern HSC Trust (Figure 1).

Figure 1: Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2009)



Source: CC7b return, Table 1

¹ Refer to guidance notes – point 6.

Average Number of Contact Hours Provided ¹

Table 2 shows the average number of domiciliary care contact hours provided to clients by the statutory and independent sectors during the survey weeks in both 2008 and 2009.

Table 2: Average Number of Domiciliary Care Contact Hours Provided per Client, by Sector and HSC Trust (2008 – 2009)

HSC Trust	Statutory		Independent		All Sectors	
	2008	2009	2008	2009	2008	2009
Belfast HSC Trust	4.3	4.7	12.5	14.1	8.0	9.6
Northern HSC Trust	9.0	10.7	7.2	7.4	8.6	11.0
South Eastern HSC Trust	4.5	4.8	12.9	12.6	9.9	10.8
Southern HSC Trust	7.8	7.7	16.1	15.0	11.3	10.7
Western HSC Trust	5.9	6.4	7.9	9.0	10.1	8.8
Northern Ireland¹	6.2	6.9	11.5	11.9	9.4	10.1

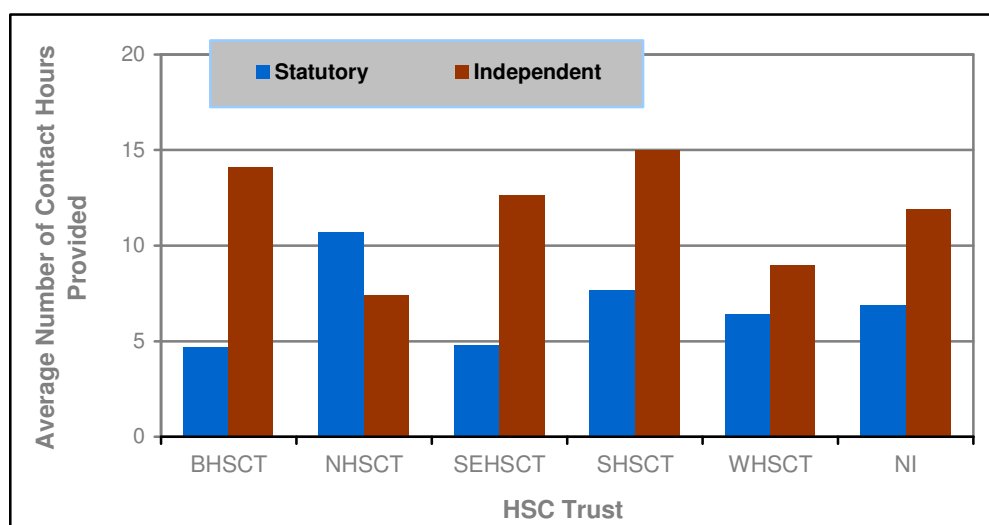
Source: CC7b return, Table 1, 2A, 2B, and 3A

In 2009 an average of 10.1 domiciliary care contact hours were provided per client per week in Northern Ireland, slightly higher than the average in 2008 (9.4).

The average number of contact hours provided per client per week was considerably higher for the independent sector (11.9) than for the statutory sector (6.9). This difference may be due to more intensive domiciliary care packages being contracted out to independent providers by the statutory sector (see Table 3).

All HSC Trusts, with the exception of the Northern HSC Trust, had a higher average number of hours per client per week provided by the independent sector (Table 2 and Figure 2).

Figure 2: Average Number of Domiciliary Care Contact Hours per Client, by Sector and HSC Trust (2009)



Source: CC7b return, Table 1, 2A, 2B, and 3A

¹ Refer to guidance notes – point 6.

Times when Domiciliary Care is Provided ¹

Table 3 and Figure 3 below show the time periods when domiciliary care is provided by the independent and statutory sectors across all HSC Trusts.

Table 3: Domiciliary Care Contact Hours Provided, by Sector and Times when Care Provided (2009)

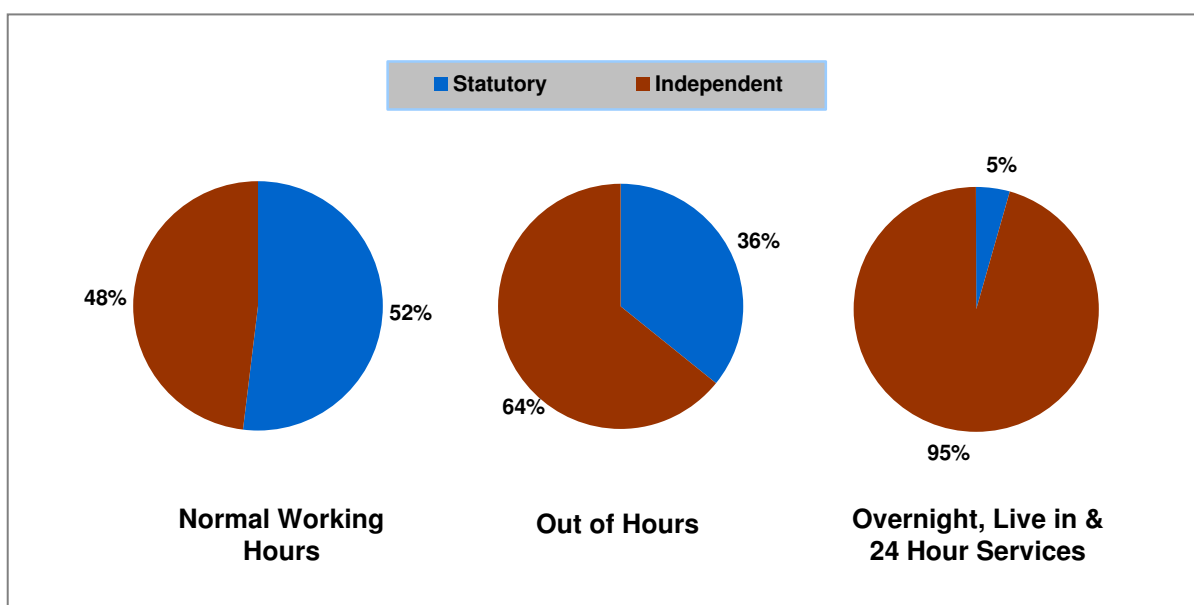
Times when Care Provided	Statutory		Independent		All Sectors	
	No. of Hours	%	No. of Hours	%	No. of Hours	%
Normal Working Hours	94,128	52%	86,727	48%	180,855	100%
Out of Hours	15,027	36%	26,954	64%	41,981	100%
Overnight, live in & 24 hour services	609	5%	12,114	95%	12,723	100%
Total	109,764	47%	125,795	53%	235,559	100%

Source: CC7b return, Table 1

During the survey week in 2009, the independent sector provided the majority (71%) of domiciliary care services out of normal working hours¹; 64% of 'Out of Hours' and almost all (95%) of 'Overnight, live in & 24 hour services' (Figure 3).

Similar proportions of domiciliary care services provided during 'Normal Working Hours' were provided by the statutory sector (52%) and the independent (48%).

Figure 3: Provision of Domiciliary Care Contact Hours, by Sector (2009)



Source: CC7b return, Table 1

¹ For definitions refer to guidance notes – points 8 - 12.

Table 4: Percentage of Domiciliary Care Contact Hours Provided at Different Times, by Sector (2008 - 2009) ^{1,2}

Times when Care Provided	Statutory		Independent		All Sectors	
	2008	2009	2008	2009	2008	2009
Normal Working Hours	87%	86%	69%	69%	78%	77%
Out of Hours	13%	14%	22%	21%	18%	18%
Overnight, live in & 24 hour services	0%	1%	8%	10%	4%	5%
Total	100%	100%	100%	100%	100%	100%

Source: CC7b return, Table 1

Table 4 shows that during the survey week in 2009, the independent sector provided more domiciliary care outside of 'Normal Working Hours'; 31% compared to 14% provided by the statutory sector. One in ten (10%) domiciliary care contact hours provided by the independent sector was part of an overnight stay, compared to just 1% of the provision by the statutory sector.

¹ Components may not add to totals due to rounding.

² 0 values represent a percentage less than 0.5.

Clients Receiving Domiciliary Care

Table 5 below shows the number of clients receiving domiciliary care services from the statutory sector, the independent sector, and those receiving domiciliary care from both sectors. The total number of clients receiving domiciliary care excludes the double counting of clients receiving services from both sectors.

During the survey week in 2009, HSC Trusts provided domiciliary care for 23,377 clients in Northern Ireland, similar to the number in 2008 (23,553). Of the 23,377 clients receiving domiciliary care services, 15,882 received services from the statutory sector and 10,590 from the independent sector.

Between 2008 and 2009, the number of clients receiving domiciliary care services from the statutory sector decreased by 10% (1,724), whilst the number receiving independent domiciliary care services increased by 8% (787).

At the time of the 2009 survey, HSC Trusts reported that 3,095 clients received domiciliary care from both the statutory and independent sectors, 1,254 less than the number in 2008 (4,349¹). In particular, the number of clients receiving domiciliary care services from both sectors in the Western HSC Trust fell by 64% (1,135).

Table 5: Number of Clients Receiving Domiciliary Care Services, by Sector and HSC Trust (2008 – 2009)^{1,2}

HSC Trust	Statutory		Independent		Clients Receiving Domiciliary Care from both Sectors		Total Clients Receiving Domiciliary Care (excludes double counting)	
	2008	2009	2008	2009	2008	2009	2008	2009
	Belfast HSC Trust	5,393	4,883	2,166	2,579	1,262	1,248	6,297
Northern HSC Trust	3,709	3,453	927	1,030	493 ^E	431	4,636	4,052
South Eastern HSC Trust	2,344	1,728	2,459	2,696	525	516	4,278	3,908
Southern HSC Trust	3,299	3,183	1,686	1,545	300	266	4,685	4,462
Western HSC Trust	2,861	2,635	2,565	2,740	1,769	634	3,657	4,741
Northern Ireland	17,606	15,882	9,803	10,590	4,349	3,095	23,553	23,377

E = Estimated (refer to footnote 1 below)

Source: CC7b return, Table 2A, 2B, 3A and 3B

¹ The Northern HSC Trust could not provide information on the number of clients receiving domiciliary care services from both the statutory and independent sectors in 2008. This has been estimated based on the proportionate split in 2009.

² Between 2008 and 2009, the number of clients receiving domiciliary care services from both the statutory and independent sectors in the Western HSC Trust decreased by 1,135. This figure was queried with the Trust during validation and they indicated that this reflected the trend in service delivery following re-modelling of services in the legacy Sperrin Lakeland Trust in 2009, when transfers of caseloads between statutory & independent sector providers was required.

Intensity of Domiciliary Care ¹

Table 6 below shows the number of clients receiving intensive domiciliary care services during the survey weeks in 2008 and 2009.

The number of clients receiving intensive domiciliary care from the statutory and independent sectors may not sum to the total for Northern Ireland, because clients may be receiving services from both sectors. Similarly, a number of clients may become an intensive case if the number of domiciliary care hours and visits from both sectors are totalled.

During the survey week in 2009, 6,630 clients received intensive domiciliary care services, 7% (494) less than the number receiving intensive domiciliary care services in 2008 (7,124). In 2009, clients receiving intensive domiciliary care services accounted for 28% of all clients receiving domiciliary care, slightly less than the proportion in 2008 (30%).

Between 2008 and 2009, the number of clients receiving intensive domiciliary care services from the statutory sector decreased by 18% (590), from 3,235 ² in 2008 to 2,645 in 2009. During this period, the most significant decrease was in the Belfast HSC Trust which fell by 39%, from 820 in 2008 to 498 in 2009.

Table 6: Number of Clients Receiving Intensive Domiciliary Care Services, by Sector and HSC Trust (2008 – 2009) ²

HSC Trust	Statutory		Independent		Total Number of Clients Receiving Intensive Domiciliary Care	
	2008	2009	2008	2009	2008	2009
Belfast HSC Trust	820	498	1,081	1,289	1,755	1,787
Northern HSC Trust ²	986 ^E	913	231 ^E	214	1,217	1,127
South Eastern HSC Trust	292	181	990	1,081	1,239	1,207
Southern HSC Trust	766	755	842	718	1,603	1,453
Western HSC Trust	371	298	572	448	1,310	1,056
Northern Ireland	3,235	2,645	3,716	3,750	7,124	6,630

E = Estimated (refer to footnote 2 below)

Source: CC7b return, Table 2A, 2B and 3C

¹ Refer to guidance notes – point 7.

² A breakdown of clients receiving intensive domiciliary care services from the statutory and independent sectors could not be provided by the Northern HSC Trust in 2008. This has been estimated based on the proportionate split in 2009.

Client Group

Table 7 below indicates that the majority (85%) of clients receiving intensive domiciliary care services were aged 65 & over, with 15% of clients aged 18-64 (10% had a physical disability, 3% a learning disability, and 2% had mental health needs). A further 11 clients with no material handicap aged 18-64 were receiving intensive domiciliary care services at the time of the survey. These proportions are similar to the figures in 2008.

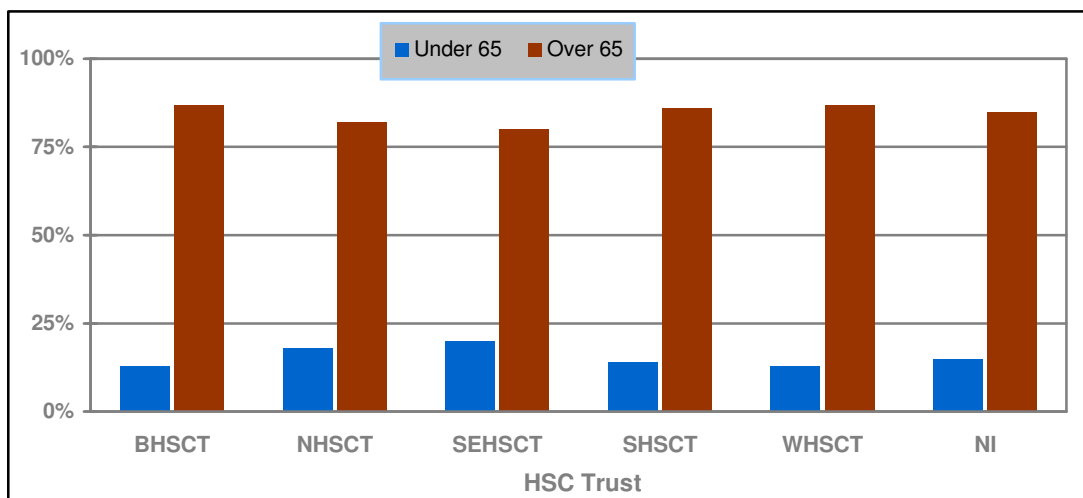
Table 7: Clients Receiving Intensive Domiciliary Care Services, by Client Group (2008 – 2009)^{1, 2}

Client Group	2008		2009	
	Number	% of Total Clients	Number	% of Total Clients
Aged 18 - 64	1,120	16%	1,011	15%
Clients with a Physical Disability	815	11%	660	10%
Clients with a Learning Disability	233	3%	217	3%
Clients with Mental Health Needs	49	1%	123	2%
Clients with No Material Handicap	23	0%	11	0%
Aged 65 & over	6,004	84%	5,619	85%
Total Clients	7,124	100%	6,630	100%

Source: CC7b return, Table 3D

Across HSC Trusts, the proportion of clients aged 65 & over receiving intensive domiciliary care services ranged from 80% in the South Eastern HSC Trust to 87% in the Belfast and Western HSC Trusts (Figure 4).

Figure 4: Clients Receiving Intensive Domiciliary Care Services, by Client Group and HSC Trust (2009)



Source: CC7b return, Table 3D

¹ 0 values represent a percentage less than 0.5.

² Components may not add to totals due to rounding.

Service Intensity

Table 8 below shows the percentage of clients receiving domiciliary care broken down by the number of visits and hours provided during the survey weeks in 2008 and 2009.

During the survey week in 2009, two thirds (66%) of all clients receiving domiciliary care received 6 or more visits, the same as the proportion in 2008. Between 2008 and 2009, the proportion of clients receiving less than 5 hours of domiciliary care increased 6 percentage points from 43% in 2008 to 49% in 2009.

Table 8: Clients Receiving Domiciliary Care Services During the Survey Week, by Number of Visits and Contact Hours (2008 – 2009)^{1,2}

Year	Total Number of Contact Hours	Number of Visits			
		1 or more	1	2 to 5	6 or more
2008	Total	100%	7%	24%	68%
	Less than 5 hours	43%	7%	18%	18%
	Over 5 hours, up to and including 10 hours	29%	0%	12%	25%
	Over 10 hours, up to and including 20 hours	17%	0%	2%	15%
	More than 20 hours	11%	0%	0%	10%
2009	Total	100%	10%	24%	66%
	Less than 5 hours	49%	10%	20%	20%
	Over 5 hours, up to and including 10 hours	26%	0%	3%	22%
	Over 10 hours, up to and including 20 hours	15%	0%	1%	14%
	More than 20 hours	11%	0%	0%	10%

Source: CC7b return, Table 2A and 2B

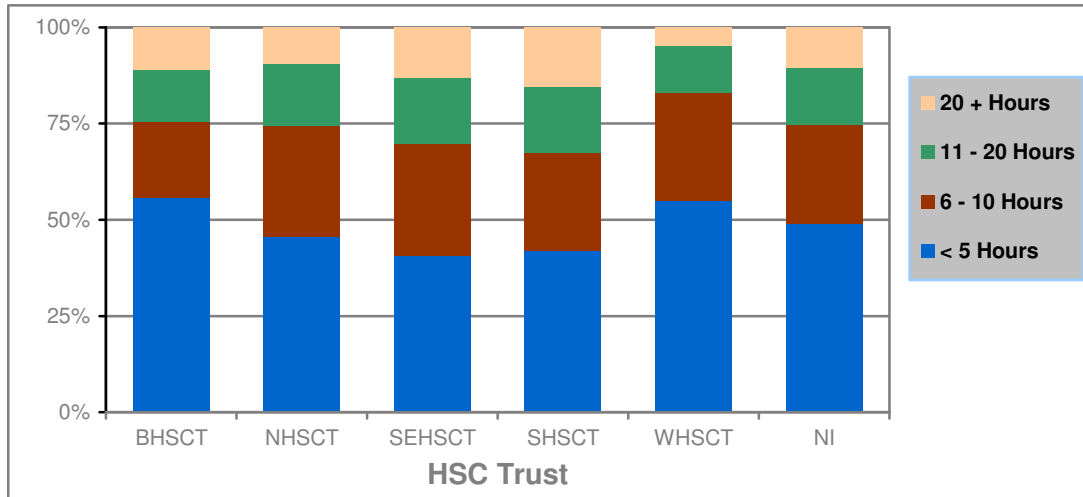
Figure 5 overleaf, shows the level of provision of domiciliary care by HSC Trust in 2009. During the survey week, almost 1 in 6 (15%) of all clients receiving domiciliary care in the Southern HSC Trust received more than 20 hours, compared with 1 in 20 (5%) in the Western HSC Trust.

Over half of all clients in the Belfast and Western HSC Trusts received less than 5 hours domiciliary care during the survey week (56% and 55% respectively), compared with 42% and 41% in the Southern and South Eastern HSC Trusts respectively.

¹ Components may not add to totals due to rounding.

² 0 values represent a percentage less than 0.5.

Figure 5: Percentage of Clients Receiving Domiciliary Care Services in each HSC Trust by Number of Hours Received During the Survey Week (2009)



Source: CC7b return, Table 2A and 2B

Appendix 1: Guidance Notes

1. The survey week for the CC7b return relates to the period 20th to 26th September 2009.
2. Domiciliary Care is defined as the range of services put in place to support an individual in their own home. In essence, the provision of personal care and associated domestic services necessary to maintain an individual person in a mutually agreed measure of health, hygiene, dignity, safety, and ease in their own home.
3. This includes:
 - Traditional home help services, including home help services provided by the voluntary sector which were commissioned by HSC Trusts;
 - Overnight, Live-in, and 24-hour services;
 - Services which assist the client to function as independently as possible, and / or continue to live in their own homes. For example;
 - Routine household tasks within or outside the home;
 - Personal care of the client; and,
 - Shopping;
 - Domiciliary care services must include three key elements:
 - Provision must be in or centred on the client's own home;
 - Some definite manual activity and / or social emotional support is involved; and,
 - Service must be funded wholly or partly by the Social Services Department.
 - Home care provided in sheltered / supported housing; although, this should not include care provided as part of the sheltered housing package, e.g. services provided by the warden or sheltered housing staff.
4. Social / emotional support in most cases is delivered on a regular schedule, as part of the Trust's domiciliary care ordering service, i.e. home care specifically for older people with dementia, or some mental health cases to ensure that e.g. they take tablets / eat / don't walk out of the house.
5. In some Trusts this has always been regarded as "traditional" home care but this is not consistently applied across the region. Social / emotional support does not include a "Casual Drop-in" type service where a care manager may "drop" in to see how a client is getting on.
6. 'Contact hours' refers to the number of hours staff are in contact with or directly serving the client, excluding travel time during the survey week.
7. For the purposes of this survey, an intensive domiciliary care service is defined as 6 or more visits and more than 10 contact hours during the survey week.
8. 'Normal Hours' refers to domiciliary care services provided during the office hours or the normal working day. The normal working day should be counted as 8am - 6pm.
9. 'Out of Hours' refers to services which are provided outside of the normal working day.
10. 'Overnight Services' refer to night sitting services which are carried out on a regular or adhoc basis.
11. 'Live-In Services' refer to where the care worker lives, either permanently or temporarily, in the home of the client, working for the HSC Trust directly or under contract. Exclude informal care arrangements with relatives or friends.
12. '24 Hour Services' refer to round the clock domiciliary care services provided by several workers on a shift basis.

Appendix 2: CC7b Form

**DOMICILIARY CARE SERVICES FOR ADULTS PROVIDED DURING
THE SURVEY WEEK (20TH - 26TH SEPTEMBER 2009 INCLUSIVE)**

CC7B

Provider Name:	<input type="text"/>	Provider Code:	<input type="text" value="Enter Provider Name"/>
Week Ending:	<input type="text" value="26 September 2009"/>	Validation Errors	<input type="text" value="-"/>

Contact Details Regarding this Form

Contact Name:	<input type="text"/>	Contact Email:	<input type="text"/>
Telephone Number:	<input type="text"/>	Job Title:	<input type="text"/>

Purpose of this Collection

The purpose of this collection is to provide a more comprehensive picture of people being supported to live at home, and to quantify the level of support they receive. This form is intended to capture all persons receiving domiciliary care, both directly by HSC Trusts and by the independent sector.

This information will be used to inform key ministerial targets.

Please return this form by **Friday 14th January 2010**:

All queries regarding this form should be made to:

Kieran Taggart

Tel: 02890522493

Fax: 02890523288

Email: kieran.taggart@dhsspsni.gov.uk

Table 1 Domiciliary Care Contact Hours (excluding travelling time) during the Survey Week (20th - 26th September 2009 Inclusive)

Please provide whole numbers only

If Services are provided but data are not available, please enter "N/A".

Information on the number of contact hours provided during the survey week for each client should be rounded to the nearest hour, i.e. round-down for cases of less than 30 minutes and round-up for cases of 30 minutes or more.

	Type of Service	Total number of domiciliary care contact hours provided	
		Statutory	Independent
1	Normal Hours		
2	Out of Hours		
3	Overnight, Live-in & 24hour Services		
4	TOTAL		
		A	B

Table 2A Number of Clients who Received Domiciliary Care Services Provided Directly by HSC Trusts During the Survey Week (20th - 26th September 2009)

Each box should contain the number of clients

Enter services provided directly by HSC Trusts (Independent provision should be included in Table 2B)

Provide actual values rather than planned.

Services Provided by Statutory Sector					
	Total Hours Provided during the Week	Total visits during the week			Total Clients Visited
		one visit	two - five Visits	six or more visits	
1	Less than 5 hours				
2	5 to 10 hours				
3	10 to 20 hours				
4	20 hours or more				
5	TOTAL				
		A	B	C	D

CHECK: *The SUM of the rows equals the SUM of the columns (Row 5, Column D)*

Table 2B Number of Clients who Received Domiciliary Care Services Provided by the Independent Sector During the Survey Week (20th - 26th September 2009)

Each box should contain the number of clients

Enter services provided under contract using the voluntary or private sector.

Provide actual values rather than planned.

Services Provided by Independent Sector				
Total Hours Provided during the Week	Total visits during the Survey week			Total Clients Visited
	one visit	two - five visits	six or more visits	
1 Less than 5 hours				
2 5 to 10 hours				
3 10 to 20 hours				
4 20 hours or more				
5 TOTAL				

A

B

C

D

CHECK: The SUM of the rows equals the SUM of the columns (Row 5, Column D)

Table 3A Number of Clients Receiving Domiciliary Care Services from both the Statutory and Independent Sectors during the Survey Week (20th - 26th September 2009)

1	Number of Clients Receiving Domiciliary Care Services from both Statutory & Independent Sectors	
---	---	--

A

Table 3B Total Number of Client's who Received Domiciliary Care Services during the Survey Week (20th - 26th September 2009)

1	Total Number of Clients receiving Domiciliary Care	
---	--	--

A

Table 3C Number of Clients Receiving an Intensive Domiciliary Care Service (More than 10 hours and 6 or more visits) during the Survey Week (20th - 26th September 2009)

1	Number of Clients receiving Intensive Domiciliary Care	
---	--	--

A

This Cell may differ to the number of clients receiving intensive domiciliary care services from Tables 2A & 2B (Cells 3C + 3D), because some clients will receive services from both sectors.

Table 3D Number of Clients Receiving an Intensive Domiciliary Care Service (Cell 1A, Table 3C), split by Age and POC

	Client Group	Number of Clients
1	Elderly Aged 65 & Over	
2	Physical Disability Aged 18 - 64	
3	Physical Disability Aged 65 & Over	
4	Learning Disability Aged 18 - 64	
5	Learning Disability Aged 65 & Over	
6	Mental Health Aged 18 - 64	
7	Mental Health Aged 65 & Over	
8	No Material Handicap Aged 18 - 64	
9	Total Aged 18 - 64	
10	Total Aged 65 & Over	

Worked Example of HSC Trust Domiciliary Care Provision

	Name of Client				
	Client A	Client B	Client C	Client D	Client E
Monday	3 hours		4 hours	2 hours	3 x 8hr shift
Tuesday				2 hours	3 x 8hr shift
Wednesday		24 hour service	3 hours	2 hours	3 x 8hr shift
Thursday				1 hour	3 x 8hr shift
Friday			4 hours	2 hours	3 x 8hr shift
Saturday		24 hour service		2 hours	3 x 8hr shift
Sunday					3 x 8hr shift
Total Contact Hours	3 hours	More than 20 hours including overnight / live-in / 24hr services	11 hours	11 hours	More than 20 hours, including overnight / live-in / 24hr services
Number of Visits	1 visit	2 visits	3 visits	6 visits	7 visits

<p>In this case the client has received 1 visit for a total of 3 hours during the survey week. Therefore the client should be recorded in Cell 1A.</p>	<p>In this case the client has received 2 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4B.</p>	<p>In this case the client has received 3 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3E.</p>	<p>In this case the client has received 6 visits for a total of 11 hours during the survey week. Therefore the client should be recorded in Cell 3C.</p>	<p>In this case the client has received 7 visits for more than 20 hours during the survey week. Therefore the client should be recorded in Cell 4C.</p>
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	Total visits during the week			TOTAL CLIENTS VISITED
	one visit	two - five Visits	six or more visits	
1 Less than 5 hours	1			1
2 5 to 10 hours				0
3 10 to 20 hours		1	1	2
4 20 hours or more		1	1	2
5 TOTAL	1	2	2	5

A
B
C

Appendix 3: Additional Tables

- Table 1.1** **Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2008 – 2009)**
- Table 1.2** **Domiciliary Contact Hours Received and Clients Receiving Domiciliary Care, Intensive Domiciliary Care, and Domiciliary Care from More than One Sector (2008 – 2009)**
- Table 1.3** **Percentages of Clients Receiving Domiciliary Care Services by Number of Hours Received, Provider and HSC Trust (2008 – 2009)**
- Table 1.4** **Clients Receiving Domiciliary Care Services per 10,000-Population Aged 18 & Over, by Provider and HSC Trust (2008 – 2009)**

Table 1.1 Estimated Number of Domiciliary Care Contact Hours Provided, by Sector and HSC Trust (2008 – 2009)¹

Year	HSC Trust	Statutory		Independent		All Sectors
		No.	%	No.	%	
2009	Northern Ireland	109,764	47%	125,795	53%	235,559
	Belfast	23,100	39%	36,290	61%	59,390
	Northern	36,913	83%	7,584	17%	44,497
	South Eastern	8,325	20%	33,948	80%	42,273
	Southern	24,561	51%	23,196	49%	47,757
	Western	16,865	40%	24,777	60%	41,642
2008	Northern Ireland	109,622	49%	112,771	51%	222,393
	Belfast	23,119	46%	27,039	54%	50,158
	Northern	33,342	83%	6,638	17%	39,980
	South Eastern	10,561	25%	31,787	75%	42,348
	Southern	25,686	49%	27,159	51%	52,845
	Western	16,914	46%	20,148	54%	37,062
% Change 2008 to 2009						
Annual Change	Northern Ireland	142	0%	13,024	12%	6%
	Belfast	-19	0%	9,251	34%	18%
	Northern	3,571	11%	946	14%	11%
	South Eastern	-2,236	-21%	2,161	7%	0%
	Southern	-1,125	-4%	-3,963	-15%	-10%
	Western	-49	0%	4,629	23%	12%

¹ 0 values represent a percentage less than 0.5.

Table 1.2 Domiciliary Contact Hours Received and Clients Receiving Domiciliary Care, Intensive Domiciliary Care, and Domiciliary Care from More than One Sector (2008 – 2009)^{1, 2, 3, 4}

Year	HSC Trust	Contact Hours Provided	Clients Receiving:		
			Domiciliary Care (Excludes double counting) ¹	Domiciliary Care from more than one Sector ²	Intensive Domiciliary Care
2009	Northern Ireland	235,559	23,377	3,095	6,630
	Belfast	59,390	6,214	1,248	1,787
	Northern	44,497	4,052	431	1,127
	South Eastern	42,273	3,908	516	1,207
	Southern	47,757	4,462	266	1,453
	Western	41,642	4,741	634	1,056
2008	Northern Ireland	222,393	23,553	4,349	7,124
	Belfast	50,158	6,297	1,262	1,755
	Northern ³	39,980	4,636	493 ^E	1,217
	South Eastern	42,348	4,278	525	1,239
	Southern	52,845	4,685	300	1,603
	Western	37,062	3,657	1,769	1,310
Change 2008 to 2009					
Annual Change	Northern Ireland	13,166	-176	-1,254	-494
	Belfast	9,232	-83	-14	32
	Northern	4,517	-584	-62	-90
	South Eastern	-75	-370	-9	-32
	Southern	-5,088	-223	-34	-150
	Western ⁴	4,580	1,084	-1,135	-254

¹ The total number of clients receiving domiciliary care services excludes double counting of clients receiving domiciliary care from more than one sector.

² Intensive domiciliary care is defined as those clients receiving more than 10 contact hours and 6 or more visits during the survey week.

³ The Northern HSC Trust could not provide information on the number of clients receiving domiciliary care services from both the statutory and independent sectors in 2008. This has been estimated based on the proportionate split in 2009.

⁴ Between 2008 and 2009, the number of clients receiving domiciliary care services from both the statutory and independent sectors in the Western HSC Trust decreased by 1,135. This figure was queried with the Trust during validation and they indicated that this reflected the trend in service delivery following re-modelling of services in the legacy Sperrin Lakeland Trust in 2009, when transfers of caseloads between statutory & independent sector providers was required.

Table 1.3 Percentages of Clients Receiving Domiciliary Care Services by Number of Hours Received, Provider and HSC Trust (2008 – 2009) ¹

Year	HSC Trust	Statutory Sector				Independent Sector				All Sectors			
		Less than 5 Hours	More than 5 hours, up to and including 10 Hours	More than 10 hours, up to and including 20 hours	More than 20 hours	Less than 5 Hours	More than 5 hours, up to and including 10 Hours	More than 10 hours, up to and including 20 hours	More than 20 hours	Less than 5 Hours	More than 5 hours, up to and including 10 Hours	More than 10 hours, up to and including 20 hours	More than 20 hours
2009	Northern Ireland	8,837	4,211	1,991	843	4,098	2,580	1,930	1,982	12,935	6,791	3,921	2,825
	Belfast	3,537	847	401	98	617	637	592	733	4,154	1,484	993	831
	Northern	1,507	1,016	576	354	536	280	140	74	2,043	1,296	716	428
	South Eastern	1,009	522	160	37	796	765	594	541	1,805	1,287	754	578
	Southern	1,537	881	517	248	447	321	297	480	1,984	1,202	814	728
	Western	1,247	945	337	106	1,702	577	307	154	2,949	1,522	644	260
2008	Northern Ireland	8,958	5,344	2,203	1,101	2,880	2,728	2,370	1,825	11,838	8,072	4,573	2,926
	Belfast	3,628	944	600	221	506	563	514	583	4,134	1,507	1,114	804
	Northern	1,695	1,039	617	358	426	259	157	85	2,121	1,298	774	443
	South Eastern	1,393	596	157	198	750	657	563	489	2,143	1,253	720	687
	Southern	1,636	887	540	236	437	360	390	499	2,073	1,247	930	735
	Western	606	1,878	289	88	761	889	746	169	1,367	2,767	1,035	257

¹ For all sectors, the numbers are based on the total number of clients receiving domiciliary care derived from the sum of those receiving domiciliary care from the statutory sector (Table 2A of the CC7b form) and those receiving domiciliary care from the independent sector (Table 2B of the CC7b form). This may differ from the total number of clients presented in the publication as it includes double counting of clients receiving domiciliary care from more than one sector.

Table 1.4 Clients Receiving Domiciliary Care Services per 10,000-Population Aged 18 & Over, by Provider and HSC Trust (2008 – 2009) ^{1, 2}

HSC Trust	Rates per 10,000-population aged 18 & over								
	Statutory Sector			Independent Sector			All Sectors		
	2008	2009	% Change	2008	2009	% Change	2008	2009	% Change
Northern Ireland	131.2	118.3	-10	73.0	78.9	8	204.2	197.2	-3
Belfast	208.0	188.3	-9	83.5	99.4	19	291.5	287.7	-1
Northern	107.6	100.2	-7	26.9	29.9	11	134.5	130.1	-3
South Eastern	90.0	66.4	-26	94.5	103.6	10	184.5	170.0	-8
Southern	127.9	123.4	-4	65.4	59.9	-8	193.2	183.3	-5
Western	130.0	119.7	-8	116.5	124.5	7	246.5	244.2	-1

¹ Information is based on the population aged 18 & over within each HSC Trust (Source: 2008 Population Estimates, NISRA).

² For all sectors, the numbers are based on the total number of clients receiving domiciliary care derived from the sum of those receiving domiciliary care from the statutory sector (Table 2A of the CC7b form) and those receiving domiciliary care from the independent sector (Table 2B of the CC7b form). This may differ from the total number of clients presented in the publication as it includes double counting of clients receiving domiciliary care from more than one sector.

Appendix 4: Additional Information

Further information on adults receiving domiciliary care services in Northern Ireland, is available from:

Office Information Manager

Community Information Branch

Department of Health, Social Services and Public Safety

Annexe 2

Castle Buildings

Stormont

BT4 3SQ



028 9052 2804

Fax: 028 9052 3288

Email: cib@dhsspsni.gov.uk

Alternatively, this statistical bulletin and other statistical bulletins published by Community Information Branch (CIB) are available to download from the internet at:

Internet address: http://www.dhsspsni.gov.uk/index/stats_research/stats-cib/stats-cib_pubs.htm