



Your Ref:
Our Ref: DH1-08-3469
Date: 15 September 2009

Dear Colleague,

Please see the attached documents which provide guidance to dental practitioners on the delivery of Health Service dental care and treatment during an outbreak of pandemic flu. This guidance has been developed jointly between the Department and Health and Social Care Board.

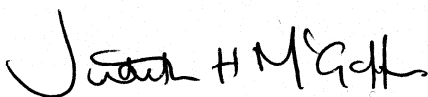
Dentists will be required to take the following actions

- **Business Continuity Plans** (as per attached) should be completed and returned to Evelyn Curry at the address on the plan by **Friday, 2 October 2009**
- **Weekly returns** on activity (as per attached) should be completed and returned to Evelyn Curry at the address on the sheet starting from the week ending **9 October 2009** until further notice.
- Practices should contact patients 24 hours before their appointment to ensure that they are free of pandemic flu symptoms.
- **Symptomatic** patients who require **urgent** dental care will be treated by the Community Dental Service. They must not be treated within a General Dental Practice.

The guidance details the circumstances where compensatory payments could be made to Dental practitioners and the information which dentists must provide in order for compensatory payments to be paid.

If after reading this guidance you have any further queries on preparing your practice to deal with pandemic flu please contact Judi McGaffin at the Health and Social Care Board on telephone number 028 71864316.

Yours sincerely



Judi McGaffin
Director of Dental Health



Donncha O' Carolan
acting Chief Dental Officer