

HEALTH AND SOCIAL CARE REFORM

A monthly update for DHSSPS and HSC staff on Health and Social Care reform

March 2009

Dear Colleague

When I published my proposals for the reform of health and social care almost a year ago, I said it was an extremely ambitious agenda. I am delighted that we are now approaching the time when the changes will become a reality for us all. We have reached this stage thanks to the hard work of many people throughout the HSC organisations and the Department, and for that I am very grateful.

Change always presents challenges and I recognise that this has been an unsettling time for you and your families. The maintenance of high quality services for the people of Northern Ireland is due in no small measure to your professionalism and commitment.



The structural changes provide us with a real opportunity to modernise our system and to improve not just what we do but the way we do it. Your continued dedication is essential.

In Northern Ireland health is everyone's number one priority. At some time we will all need to use health and social care services. Our new structure therefore reflects my desire to see a service that is truly patient centred and capable of delivering the best standard of treatment and care for all our citizens, now and in the future.

We face a challenging but exciting agenda. Our new service will see significant improvements in efficiency and performance. Quality and standards will be driven up without compromise. We will commission services that are responsive to the needs of local communities and our changing population. Patients and clients will be given the opportunity to voice their concerns and will be listened to. We will also see a renewed focus on public health so that we can genuinely engage our population in their own health and reduce the stark health inequalities that are still rife in society.

I believe the new arrangements will equip us with the infrastructure we need to deliver on this agenda. Structural change alone, however, will not deliver the real improvements we are aiming for. That will come from the continued loyalty, hard work and dedication of staff throughout health and social care.

I believe we can now look to the future with renewed confidence and by working together, make the real difference we all want to see.

A handwritten signature in blue ink, appearing to read 'Michael McGimpsey'.

Michael McGimpsey
Minister
Health, Social Services and Public Safety

RECRUITMENT UPDATE

TIER 2

Health and Social Care Board	
Director of Performance Management & Service Improvement	Mr Hugh Mullen
Director of Social Care and Children	Ms Fionnuala McAndrew
Director of Finance	Mr Paul Cummings
Public Health Agency	
Director of Public Health/Medical Director	Dr Carolyn Harper
Director of Operations	Mr Ed McClean
Director of Nursing & Allied Health Professionals	Ms Mary Hinds
Business Services Organisation	
Director of Operations	Ms Teresa Molloy
Director of Finance	Mr Larry O'Neill
Director of Customer Care and Performance	Mr Shane Devlin
Director of HR & Corporate Services	Mr Hugh McPoland
Patient and Client Council	
Head of Operations	Mrs Louise Skelly
Head of Development and Corporate Services	Mr Sean Brown

PRACTICAL ARRANGEMENTS FOR 1 APRIL 2009

ADVICE FROM IT PROJECT

New Email Addresses

From 1 April 2009 everyone transferring to the new organisations will be given a new email address. This will be in the following format:-

Joan.Smith@hscni.net

Don't worry about having to inform all your contacts of the change in your e-mail address straight away. E-mails sent to your old address will continue to come through to you for at least the next year but the sooner you advise your contacts of the change, the

better. The change in the e-mail addresses will help to assist in establishing the new organisations.

Given that the e-mail address will now be general for all the new organisations, potential duplicate email addresses are being identified (e.g. two people with the same name working in different Boards). Local IT staff will be in contact to discuss how best to deal with these.

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New Internet Sites

New Internet sites for the public have also been developed. The website addresses will be live from 1 April 09 and they are as follows:-

www.hscboard.hscni.net
www.publichealth.hscni.net
www.hscbusiness.hscni.net
www.patientclientcouncil.hscni.net

Existing sites will also remain accessible until arrangements have been made to copy all relevant content across – although they will be rebranded and modified.

New Intranet Sites

New Intranet sites are also being developed to provide information for staff. You will be notified how to access these sites in due course.

What should I do on 1 April ?

For the vast majority of staff you should see no difference on 1 April. Just log on as normal and contact your local IT support desk if you have any problems.

There are just two things we would ask you to check in April (if they apply to you):

- 1) Generic email addresses – If you currently receive emails from a generic email address (e.g. pr@nhssb.n-i.nhs.uk or info@csa.n-i.nhs.uk) please check these by sending an email to that address.
- 2) Email Signatures – If you currently have a personalised email signature setup, just check it to make sure that it reflects the organisational changes e.g. Organisation Name and Web Site address.

Queries?

If you have any queries on any of these changes please contact your local IT Manager.

HEADQUARTER CONTACT DETAILS - FROM 1 APRIL 09

Health and Social Care Board

12-22 Linenhall Street
Belfast
BT2 8BS
Tel: 028 9032 1313
Email: firstname.surname@hscni.net

Business Services Organisation

2 Franklin Street
Belfast
BT2 8DQ
Tel: 028 9032 4431
Email: firstname.surname@hscni.net

Public Health Agency

Block E Health Estates
Stoney Road
Dundonald
BT16 1US
Tel: 028 9052 3737
Email: firstname.surname@hscni.net

Patient and Client Council

1st Floor Lesley House
25-27 Wellington Place
Belfast
BT1 6GQ
Tel: 028 90 321230
Email: firstname.surname@hscni.net

The PCC address will be subject to change when they move to their new HQ and we will issue revised contact details at that time.

PROJECT UPDATES

In previous e-bulletins we have provided an outline of the work of the Modernisation and Improvement Programme Board (MIPB). This Board is responsible for overseeing the implementation of Health and Social Care Reform, within parameters set by the Minister and includes representatives from the Department and HSC bodies.

As we move towards implementation of the new structures, the focus of MIPB will now shift to the delivery of the outcomes and benefits of the reforms. This will require a review of the programme

structure to reflect the respective roles of the Department and HSC bodies within the new arrangements.

The overall frameworks within which the new organisations will operate are now in place. A great deal of work has also been done to secure the practical arrangements for a smooth transition on 1st April and guidance will be issued to staff as appropriate

It is essential to ensure that there is a planned approach to transitional arrangements for the Programme – some projects will continue, some will transfer to the new

organisations and others will close.

In the first e-bulletin we introduced each of the projects which make up the Programme. All of the projects within the programme have substantively completed their work and will be presenting final reports at the April MIPB meeting. Post April, the project status for each of the projects is listed in the table below. The responsibility for monitoring progress towards the achievement of the programme benefits for patients and clients will rest with a reformed MIPB.

Project	From April 2009
Systems Design	Work concluded and closed
HSCB	Project closes and any outstanding issues transfer to HSCB
PHA	Project closes and any outstanding issues transfer to PHA
BSO/Shared Services	BSO project closes and any outstanding issues transfer to BSO. Shared services element remains with the Department and reports to Departmental Board via DHSSPS Senior Director of Finance
PCC	Project closes and any outstanding issues transfer to PCC
Communication	Becomes normal work of DHSSPS and HSC organisations.
Planning and Finance	Continues short term and reports to DHSSPS Senior Director of Finance
Legislation	Work concluded and project closes
Service Frameworks	Remains with the Department and reports to CMO and Departmental Board
HR – RPA and Professional Leadership Development Programme	Continues short term and report to DHSSPS HR Director
Information /ICT	Project transfers initially to HSCB

NOTE FROM EDITOR

If you have any issues you would like to see covered in the E-bulletin or any general questions on the reform please contact us by e-mailing editor@dhsspsni.gov.uk