



Department of

**Health, Social Services
and Public Safety**

www.dhsspsni.gov.uk

AN ROINN

**Sláinte, Seirbhísí Sóisialta
agus Sábháilteachta Poiblí**

MÁNNYSTRIE O

**Poustie, Resydënter Heisin
an Fowk Siccar**

November 2010

Dear Colleague

The GP Patient Survey in Northern Ireland 2010/11

As you may be aware, the Department of Health, Social Services & Public Safety has commissioned a third year of the GP Patient Survey in Northern Ireland to assess patient experiences of local health services.

Please find enclosed with this letter 10 copies of a leaflet aimed at GPs and Practice Managers that explains what the GP Patient Survey in Northern Ireland is and what will be happening next. Please distribute these leaflets to the GPs in your practice so that they are aware that the survey is taking place again this year. There is also a weblink on the leaflet to the Department's website which contains more detailed information about various elements of the survey.

It is important that as many patients as possible who are sampled for the survey complete and return the questionnaire to improve the reliability of the results. We are therefore also including two posters and some patient information leaflets for you to display in your surgery. Please put these in a prominent position, such as your waiting area so that patients are aware that they may receive a questionnaire from Ipsos MORI to invite them to take part in the survey.

If you would like to download electronic copies of the poster and/or leaflets, please go to www.dhsspsni.gov.uk/index/hss/pc-primary-care.htm.

If you have any queries about the survey or the materials you have been sent, you can contact the project team at DHSSPS by email at gppatientsurvey@dhsspsni.gov.uk.

Yours sincerely

Christine Jendoubi

Director of Primary Care

Department of Health, Social Services & Public Safety