

Medical Device Alert

Immediate action

Ref: MDA/2009/083 Issued: 16 December 2009 at 11:00

Device

MiniMed Paradigm Veo insulin pump manufactured by Medtronic.

All serial numbers.



Problem	Action
<p>Two functions on this pump do not work correctly:</p> <ul style="list-style-type: none"> wireless meter reading missed bolus reminder. <p>There is a potential for inappropriate insulin administration.</p>	<ul style="list-style-type: none"> Locate and identify all affected pumps. Patients may continue to use the Veo pump with the two faulty functions switched off. The instructions in the manufacturer's Field Safety Notice (dated September 2009) describe how this is done. Contact Medtronic who will supply a replacement Veo pump, or an alternative model, if the upgraded Veo pump is unavailable.
Action by	
<p>All medical, nursing and technical staff responsible for the distribution, use, maintenance and purchase of these devices.</p>	
CAS deadlines	Contact
<p>Action underway: 23 December 2009 Action complete: 06 January 2009</p>	<p>Manufacturer David Dunham or Sheena Anderson-Green Medtronic Limited Tel: 01923 212 213 E-mail: david.dunham@medtronic.com sheena.andersongreen@medtronic.com</p>

Link to full Medical Device Alert

www.mhra.gov.uk/Publications/Safetywarnings/MedicalDeviceAlerts/CON065611