

:Medical Device Alert

Action

Ref: MDA/2009/052 Issued: 05 August 2009 at 10:00

Device

IVD INSTRUMENTATION: DS2 automated microplate processing system.

Manufactured by Dynex Technologies.

DS2 units with serial numbers less than 1DSA-0309 e.g 1DSA-0308, 1DSA-0307 etc.



Problem

Delay in reporting of laboratory results, which may lead to a delay in treatment or diagnosis.

Action by

All affected DS2 users

Action

Action

1. Contact your local distributor to arrange for a retrofit upgrade. Where communication problems are suspected, the upgrade should take place as soon as possible. Where no communication problems are evident the upgrade can take place at the next service visit.
2. Ensure an alternative method of screening is available until the upgrade is complete.

CAS deadlines

Action underway: 02 September 2009

Action complete: 01 October 2009

Contact

Manufacturer

Mr Dale Morgan
Dynex Technologies UK.

Tel: +44 (0) 1903 267 555

Fax: +44 (0) 1903 267 722

E-mail: dmorgan@dynextechnologies.com

[Link to full Medical Device Alert](http://www.mhra.gov.uk/Publications/Safetywarnings/MedicalDeviceAlerts/CON054410)

<http://www.mhra.gov.uk/Publications/Safetywarnings/MedicalDeviceAlerts/CON054410>