

Medical Device/Equipment ALERT

Ref. MDEA(NI)2007/03

Issued: 12 January 2007

For:

IMMEDIATE ACTION	
ACTION	✓
UPDATE	
INFORMATION	



HEALTH ESTATES

creating healing environments

	Section
Medical Device/Equipment: Ferno Falcon Six and Hawk Six ambulance stretcher trolleys.	▶ ①
Problem: MHRA and Ferno (UK) Ltd are aware of several incidents involving weld failure of the foot end lock bracket of Falcon Six and Hawk Six ambulance stretcher trolleys. A customer advisory notice warning users about this problem has been issued, but not all of the affected devices have been traced.	▶ ②
Action by: All those involved in the use or maintenance of ambulance stretcher trolleys.	▶ ③
Action: <ul style="list-style-type: none"> Identify all Ferno Falcon Six and Hawk Six stretcher trolleys. If your organisation has not yet been contacted by Ferno UK Ltd to arrange for the strengthening bracket to be fitted contact Ferno Fieldcare (Tel: 01274 854 511). Check the integrity of the welds as detailed in the manufacturer's service book. If any stretcher trolley shows signs of weld failure remove it from use and contact Ferno Fieldcare immediately for advice. 	▶ ④
Distributed by NIAIC to: Chief Executive of each HSS Board Chief Executive of each HSS Trust Chief Executive of each Agency NIAIC Liaison Officers	▶ ⑤
Contacts Details of manufacturer contacts and MHRA contacts for technical aspects.	▶ ⑥
Feedback Requirements to NIAIC None required.	▶ ⑦

This Alert is on our web site: <http://www.dhsspsni.gov.uk/niaic>

1. DEVICE/EQUIPMENT:

Ferno Falcon Six and Hawk Six ambulance stretcher trolleys.

2. PROBLEM:

MHRA and Ferno (UK) Ltd are aware of several incidents involving weld failure of the foot end lock bracket of Falcon Six and Hawk Six ambulance stretcher trolleys.

The manufacturer has designed a strengthening bracket for the affected weld, which is to be fitted to all implicated stretcher trolleys.

A customer advisory notice warning users about this problem has been issued, but not all of the affected devices have been traced.

The manufacturer's customer advisory notice is appended to this alert.

3. ACTION BY:

All those involved in the use or maintenance of ambulance stretcher trolleys.

4. ACTION:

- Identify all Ferno Falcon Six and Hawk Six stretcher trolleys.
- If your organisation has not yet been contacted by Ferno UK Ltd to arrange for the strengthening bracket to be fitted contact Ferno Fieldcare (Tel: 01274 854 511).
- Check the integrity of the welds as detailed in the manufacturer's service book. If any stretcher trolley shows signs of weld failure remove it from use and contact Ferno Fieldcare immediately for advice.

5. ONWARD DISTRIBUTION TO:

Please bring this notice to the attention of all who need to know or be aware of it. This will include distribution to:

- A&E departments
- Ambulance services directors
- Ambulance staff
- EBME departments
- Equipment stores
- Estates departments
- Health and safety managers
- Maintenance staff
- Paramedics
- Private ambulance providers
- Transport managers

6. CONTACTS:

Enquires to the manufacturer should be addressed to:

Ferno Fieldcare
Ferno (UK) Ltd
Ferno House
Stubs Beck Lane
Cleckheaton
West Yorkshire
BD19 4TZ

Tel: 01274 854 511

Fax: 01274 855 511

E-mail: service@ferno.co.uk

Enquires to NIAIC should quote reference number MDEA(NI)2007/03 and be addressed to:

Northern Ireland Adverse Incident Centre (NIAIC)
Health Estates
Estate Policy Directorate
Stoney Road
Dundonald
Belfast BT16 1US

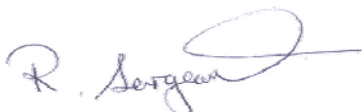
Tel: 028 9052 3868

Fax: 028 9052 3900

Email: NIAIC@dhsspsni.gov.uk

7. FEEDBACK:

None Required



Robert Sergeant
NIAIC Operational Manager

HOW TO REPORT ADVERSE INCIDENTS

Adverse Incidents relating to medical devices, non-medical equipment, plant and buildings should be reported to NIAIC as soon as possible. Advice on how to report is given in MDEA(NI)2006/01. If you are in doubt about how to report incidents, please speak to your liaison officer or contact NIAIC using the telephone number provided. Adverse Incident reporting forms and an on-line reporting facility are available on the NIAIC website at www.dhsspsni.gov.uk/niaic

Heath Estates is an Executive Agency of the Department of Health, Social Services and Public Safety

October 2006

To whom it may concern

Customer Advisory Notice

Falcon SIX Stretcher Trolleys Modification

Stretcher Trolley Lock Bracket – Addition of Clamp Support Bracket

Following our advisory notice of October 2005, further extensive testing has shown that the area around the welded foot end lock bracket support on the Falcon SIX trolley will benefit from additional bracing. To meet this identified need a simple bolt on bracket has been designed and is now available for fitting.

You will be contacted within the next few weeks in order to arrange for this work to be carried out. Should you wish to nominate a specific contact then please advise our Fieldcare Division, contact details below.



Contact details - Sarah Fosbrook,
Fieldcare Division, Ferno (UK) Ltd, Stubs Beck Lane,
Cleckheaton, West Yorkshire BD19 4TZ
Tel: 01274 854511 Fax: 01274 855511