

Estates Equipment Alert

Action

Ref: MDEA(NI)2009-003 Issued: 27 April 2009 at 16:00

Device

ASDA 'Durabrand' domestic microwave oven XB2316: recall due to risk of fire

Problem

A manufacturing fault on ASDA 'Durabrand' domestic microwave ovens (model XB2316) has resulted in a risk of overheating and fire. The supplier issued a product recall notice in February 2008.

Action by

Chief Executive/Board Member with special responsibility for health and safety, in accordance with local procedures, should ensure that this alert is brought to the attention of appropriate staff.

SABS deadlines

Action underway : 15th May 2009
Action Complete : 19th June 2009

Action

1. This notice should be brought to the attention of all appropriate managers, staff and users. In addition to their usual function, microwave ovens might be used in clinical areas for preparing therapeutic heating pads.
2. All ASDA 'Durabrand' microwave ovens (model XB2316 - Barcode 050854397271, the product identification label can be found at the rear left of microwave) should be removed from use immediately and placed in quarantine. The plug / cable should be removed to avoid accidental reuse while awaiting return / disposal.
3. The product may be returned to any ASDA store for a full refund (retail price £22.75). The original packaging and receipt are not required.

Contact

ASDA Customer Helpline 0500 100 055 for anyone requiring more information.

Problem

1. ASDA has recalled all 'Durabrand' domestic microwave ovens (model XB2316) due to a fault with the timer mechanism.
2. A product recall notice was posted in ASDA stores on 1 February, and press advertisements were run on 2 February 2008 detailing the model implicated and action required.
3. In April 2009 the Fire Service attended an incident in a hospital ward involving a 'Durabrand' microwave oven which had overheated and filled the room with smoke. The run-back timing mechanism appeared to have jammed, resulting in the oven being permanently 'on'.

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Distribution

The NIAIC has sent this MDA via SABS to:

- HSC Trust, HSS Board, and Agency's Chief Executive's
- HSC Trust, HSS Board, and Agency's SABS Liaison Officer
- Selected members of the DPSSPSNI
- Hospitals in the independent sector
- Hospices

Onward distribution

Please bring this notice to the attention of all who need to know or be aware of it. This may include distribution by:

Trusts to:

SABS liaison officers for onward distribution to all relevant staff including:

- Liaison Officers
- Risk Managers
- Health & Safety Officers/Advisors
- Estates Managers
- Accommodation Officers
- Portering Services
- Supplies/Procurement
- Wards
- Physiotherapy

The Regulation and Quality Improvement Authority (RQIA) to:

Headquarters for onward distribution to:

- All Nursing and Residential Home providers
- Independent treatment centres

Boards to:

SABS liaison officers for onward distribution to:

- Risk manager

Contacts

Manufacturer

ASDA Customer Helpline 0500 100 055

NIAIC

Enquiries in Northern Ireland, please send enquiries about this notice to the NAIC quoting reference number **MDA(NI)2009-003** and addressed to:

Northern Ireland Adverse Incident Centre (NIAIC)
Health Estates
Estate Policy Directorate
Stoney Road
Dundonald
Belfast
BT16 1US

Tel: 02890 523868

Fax: 02890 523900

E-mail: NIAIC@dhsspsni.gov.uk

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

How to report adverse incidents

Incidents relating to medical devices in Northern Ireland must be reported to the Northern Ireland Adverse Incident Centre (NIAIC) as soon as possible.

Further information about reporting incidents can be found in DB(NI)2008-001; and downloadable report forms are available from the NIAIC's website (<http://www.dhsspsni.gov.uk/niaic>).

Alternatively, further information and printed incident report forms are available from: NIAIC at the address above.

(An answerphone service operates outside normal office hours)

Medical Device Alerts are available in full text on the NIAC website

Further information about SABS can be found at <http://sabs.dhsspsni.gov.uk>

Addressees may take copies for distribution within their own organisations