



DEFECT & INVESTIGATION CENTRE

FOR ACTION BY:

Chief Executive of each HSS Trust
General Manager/Chief Executive of each HSS Board
General Manager/Chief Executive of each Agency

Stoney Road Dundonald Belfast
Northern Ireland BT16 1US

Telephone 01232 523714
Facsimile 01232 523900
GTN Code 440

HN(NI) 99/21

Date: 7 December 1999

Product	:	VENTED TUMBLE DRIERS MODELS T490, T640, T689
Manufacturer/ Supplier	:	MIELE
Problem	:	FAULT IN TEMPERATURE CONTROL PROGRAMME
Action	:	DO NOT OPERATE UNTIL MODIFIED.

HAZARD

1. ATTENTION CHIEF EXECUTIVES/GENERAL MANAGERS

This notice should be brought to the immediate attention of all who need to know, or be aware of it including those listed below, in accordance with local procedures, and immediate action should be taken as detailed overleaf:

- General Managers
- Facilities Managers
- Safety Officers
- Fire Officers
- Risk Managers
- Estates Managers
- Authorised persons (LV)
- Laundry Managers
- Device Managers
- Safety Liaison Officers

Boards/Trusts should ensure that if appropriate, this information is passed to **ALL** persons having the responsibility for premises registered under "THE REGISTERED HOMES (NI) ORDER 1992".



2. IMMEDIATE ACTION

The manufacturer is calling on all owners of vented tumble dryers with serial numbers **00/30 67 67 69** to **00/30 86 80 51** not to operate the appliances until they have been modified by an engineer. Correction of the fault is very easy and will be carried out free of charge.

To enable them to confirm whether your appliance requires modification, please call the free phone Helpline on **0500 115 225** during the following times:-

8am to 9pm weekdays. 8am to 8pm weekends and provide the following information

Model number

Serial number

The serial number is to be found on the data plate beneath the drum opening which is visible when the door is open, (see diagram below). Miele will also require your daytime telephone number(s) and the most convenient contact times so that an engineer can telephone you to arrange a visit.

3. BACKGROUND

With a limited number of Miele vented tumble dryers manufactured between **11th November 1998 and 15th June 1999**, under certain installation and connection circumstances, a situation can arise where activation of the temperature limiter (safety thermostat) is delayed. This could possibly lead to the washing catching fire, and further damage cannot be ruled out.

4. ENQUIRIES

Enquiries regarding this notice should be addressed to:

NORTHERN IRELAND DEFECT & INVESTIGATION CENTRE (NIDIC)
Health Estates
Estate Policy
Stoney Road
Dundonald
Belfast BT16 1US *marked for the attention of Mr Brian Godfrey*

Tel: 01232 523714
Fax: 01232 523900

Email: brian.godfrey@dhssni.gov.uk

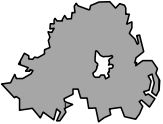
Yours faithfully

BRIAN GODFREY
Defect Centre Manager

HOW TO REPORT DEFECTS

Professional Estate Letter PEL(93)36 issued by Estate Services Directorate, on 27th July 1994 advises Health and Social Services Boards, HSS Trusts and agencies how to notify HPSS about accidents with and defects in medicinal products, buildings and plant and other medical and non medical equipment and supplies.

NORTHERN



IRELAND

HN(NI)99/21

HAZARD

Title:

MIELE VENTED TUMBLE DRIERS

MODELS T490, T640, T689

ACTION BY:

(A) BOARD/TRUST

Address/Address Stamp

This document was forwarded to the relevant Department/Personnel for action on _____(date)

(B) RECIPIENT [Please return to the issuing Authority at (A) above, after completed action]

Receipt of the document is acknowledged and appropriate action completed on _____(date)

Signature _____ Position

Name (please print)

Address

(C) COMMENTS ON ACTION TAKEN