



FOYLE
Health and Social Services Trust

Updated Action Plan

January 2007

Child Protection Inspection 2004

SOCIAL SERVICES INSPECTION REPORT (WHSSB/FOYLE H&SST)

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>1. The process of assessing the impact of New Beginnings through underpinning action research should be established as soon as possible. (Paragraph 2.1b) (There are 9 other recommendations concerning New Beginnings: - paragraph 2.2e, 3.1c, 4.3a, 4.4a, 5.2e, 5.8b, 8.1b, and 10.2a.</p>	<p>Independent Evaluation of New Beginnings.</p>	<p>Trust/WHSSB</p>	<p>Completed</p>	<p>The Trust received the final report from NUI Galway in July 2006. The report stated that the New Beginnings concept works, in that as a programme to help families in need and in the context of children at risk, the model is theoretically sound and operationally safe. It has made a number of recommendations that the Trust is now actively taking forward.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>2. The Board and Foyle Trust should address the issue of staffing levels for child protection work. (Paragraph 2.1c).</p>	<p>(i) Compliance with 3.17 CtoSC requires nomination of designated doctor for child protection (WHSSB)</p> <ul style="list-style-type: none"> ▪ Membership of ACPC. ▪ Advisor to the Board on planning and audit of physical/ sexual abuse. ▪ Ensure expert Health & advice on child protection available to other agencies, GPs and Health Professionals. ▪ Liase with Trust named doctor and nurse advisor. ▪ Ensure training available for medical professionals. <p>(ii) The Trust need to comply with 3.18 CtoSC by appointing a named Paediatrician who will advise the CEO on child protection.</p>	<p>Trust</p>	<p>Ongoing</p>	<p>Dr Hutton has been appointed as trust named Paediatrician. The Trust has secured additional funding from WHSSB to appoint an additional Consultant Paediatrician which will address this requirement. Unfortunately to date the Trust has been unsuccessful in recruiting to this post.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
3. The Foyle Trust should carry out a review of Paediatric job plans to recognise the present child protection workload. (Paragraphs 2.1c, 2.5c and 2.1d).	The job plan is currently being reviewed within the Trust.	Trust	Ongoing	The review of Paediatric job plans is now complete and recognises within it the child protection workload.
4. There is a need to continue with this activity recording on Child Protection Assessment to assess the impact of "New Beginnings" on referral rates. (Paragraph 2.1e).	The Community Paediatrician will provide 3 monthly activity reports which will be made available to the PM Health Care and PM Family & Child Care.	WHSSB	Completed	Arrangements have been put in place to provide the quarterly reports.
5. The WACYPC should be further developed as a tool to target services/resources within the Trust. (Paragraph 2.1f)	Additional discussion required in order to review WACYPC role in targeting services/resources.	WHSSB (Dominic Burke, DSC)	Ongoing	The Children Services Plan for 2005-2008 has now been published and has targeted key areas such as Family Group Conferencing, locally based family support services, timescales for child protection intervention and enhancement of multi-disciplinary assessment (UNOCINI)

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>6. Board and Trust managers should ensure that all communications depict the standard of service provision accurately so that appropriate action may be taken if service provision falls below acceptable standards. (Paragraph 2.2b).</p>	<p>A Working Group involving Trust & Board personnel needs to be convened to develop a child care risk register which will direct managers to deficits in service provision.</p>	<p>WHSSB/ Trust</p>	<p>Operational</p>	<p>The child care risk monitoring tool is now in operation. At present it concentrates on Duty & Assessment, Family Intervention and Looked After Children. Process is linked into Trust & WHSSB Senior Managers.</p>
<p>7. The Board should ensure systems are established to facilitate the monitoring of centralised decision- making and allocation of resources. (Paragraph 2.2c).</p>	<p>The NUI Galway evaluation will also develop tools to facilitate ongoing evaluation of the centralised decision making process.</p>	<p>Trust/ WHSSB</p>	<p>Completed</p>	<p>The NUI Galway Evaluation Report confirms the centralised decision making model as the most appropriate one for Foyle Trust. The Trust has also taken forward an audit of the Childrens Resource Panel decision-making. The audit has recently been</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>8. Foyle Trust should take action of centralised decision making and allocation of resources to ensure other agencies, particularly police and education, are fully informed and consulted about the rationale behind New Beginnings and are appropriately consulted about further developments. (Paragraph 2.2e).</p>	<p>The TCPP will continue to address any developments within new Beginnings and progress reports on New Beginnings will be factored into Multi-disciplinary fora.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>completed and is being circulated widely both internally and externally to the Programme. The recommendations are being taken forward. In addition an audit on Article 18 expenditure for the financial year 2004/05 has been completed. 75% of this expenditure is channelled via the Family Support Panel.</p> <p>Foyle Trust Child Protection agenda has been revamped to take consideration of the 2004 SSI report findings. The NUI Galway New Beginnings Evaluation Report has been circulated in its entirety to each Panel member. The issues are</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>9. Urgent action should be taken by the Board and Trust to ensure the threshold operated by Foyle Trust is compatible with the requirements of the Children Order. (Paragraph 2.3c) (There are 2 other recommendations about threshold:- 2.8d and 3.2d).</p>	<p>Regional Policy & Procedures will address threshold criteria, which will be applied consistently across the province.</p>	<p>ACPC CPP</p>	<p>Completed</p>	<p>addressed at each Panel meeting. Recent audits will be presented at Child Protection Panel Meeting on 23.01.07.</p> <p>The Threshold for Intervention Model has been operationally amended to address the areas of need such as teenage pregnancy, children who present management problems to their parents and parents in need of parenting skills. The Programme Manager and Director of Social Care monitors on a monthly basis all advice and resolution cases at the Duty & Assessment Team.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>10. The ACPC and CPP should ensure that those working at the 'coal-face' and not directly involved in the committees are aware of the role and remit of ACPC and CPP. (Paragraph 2.4b).</p>	<p>Communication Strategy -</p> <ul style="list-style-type: none"> ▪ ACPC Annual Conference ▪ ACPC make a contribution to the planning and running of the event with different Boards as chairs. ▪ Develop newsletter highlighting significant issues and information on a quarterly basis. 	Trust	Ongoing	<p>The ACPC Audit Sub Committee will audit before March 07 the impact of the Thresholds for Intervention Model on enquiries into the Programme.</p> <p>A summary version of the ACPC and CPP annual report has been widely circulated</p>
<p>11. The issue of child protection staffing levels should be reviewed to prevent waiting lists and other areas of unmet need occurring. (Paragraphs 2.1c and 2.1d).</p>	<p>Audit Paediatric staffing levels.</p>	Trust	Ongoing	<p>Foyle Trust has secured the funding to appoint an additional Paediatrician in order to address the workload of the Paediatric</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>12. Trusts should ensure that information provided depicts an accurate account of services. (Paragraph 2.7a).</p>	<p>Refer to recommendation 6.</p>	<p>WHSSB/Trust</p>	<p>Completed</p>	<p>service. However to date the Trust has not been successful in attracting a candidate but is continuing to progress this issue. Furthermore additional resources for Paediatric Services have been identified in the WHSSB Autism Strategy.</p> <p>In order to assure that there is an accurate account of services the Trust as noted in recommendation 6, has developed a Risk Monitoring tool in collaboration with the WHSSB. The Director of Social Care also produces an annual delegated statutory functions report which is circulated widely, the Trust completes the CC3 of 02</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>13. The process of developing a career grade for practitioners, beginning with the appointment of senior practitioners should be undertaken as a priority by Foyle Trust. (Paragraph 2.8a).</p>	<p>SSW Practitioner posts will be interviewed and appointed by late February 2005.</p>	<p>Trust</p>	<p>Completed</p>	<p>information requirement which is reported to the Trust Board by the Director of Social Care. The Trust has also appointed an Information Officer to help take forward this agenda.</p> <p>The Trust has taken forward the appointment of additional Senior Social Work Practitioners as outlined in our previous update. The Trust in collaboration with the WHSSB is also working to take forward the introduction of the Principal Social Work Practitioner posts.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>14. Foyle Trust should monitor the impact of the concentration of services at levels 3 and 4 for service users and the induction of new staff to child protection. (Paragraph 2.8d).</p>	<ul style="list-style-type: none"> ▪ Induction Programme for newly qualified/ appointed staff is now in place. ▪ New Beginnings has developed a caseload weighting system which is operational. SW however had to carry higher caseloads than planned for. The system will be reviewed in one year. 	<p>Trust</p>	<p>Completed</p>	<p>The Trust has provided training in relation to the caseload weighting system. The introduction of team health checks monitors the caseload weighting of teams within the Duty & Assessment, Family Intervention and Looked After Services. When the Agenda for Change process is implemented for social work staff, an annual appraisal process will be incorporated into the Supervision Policy. At present the Programme has introduced an induction programme for all new staff which includes a meeting with the Programme Manager. The Assessed Year in employment will monitor closely newly</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>15. The conduct of induction and annual appraisal of staff should be included in the supervision policy. (Paragraph 2.8e).</p> <p>16. A minimum of individual supervision should be conducted every 3 months for key community nursing staff, particularly health visitors. (Paragraph 2.8g).</p> <p>17. Decisions made in supervision should be recorded in all social work case-files. (Paragraph 2.8h).</p>	<p>Supervision policy requires additional discussion and debate across Programmes of care.</p> <p>The Health Care Director will review this recommendation within the Health Care Programme of Care</p> <p>Recording system needs to be Developed.</p>	<p>Trust</p> <p>Phil Mahon Director of Health Care.</p> <p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>qualified staff's caseloads and practice. There is a comprehensive Induction Pack as well as Induction Training.</p> <p>This will be reviewed under the RPA arrangements taking into account the Reform Implementation Team recommendations.</p> <p>The Child Protection Nurse Adviser provides supervision to all Health Visitors with child protection responsibilities.</p> <p>Records Policy and Procedures now approved (December 2006) and training to be rolled out January to March 2007. This requirement is</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>19. The Training Team should consider the barriers to participation in child protection training by Primary Care staff when planning multi-disciplinary or targeted events. (Paragraph 2.9 c).</p>	<p>Training Team to consider action(s) Required.</p>	<p>Training Team</p>	<p>Ongoing</p>	<p>recommendation forward. The Forum has met on one occasion to date.</p> <p>The Programme Manager for Foyle and the PSW met with Education staff and have offered input to Education training for Designated Teachers</p>
<p>20. The Trust in collaboration with PSNI should ensure that crucial points relating to the policy and training issues are addressed by PSNI and Trust operational managers and trainers. (Paragraph 2.9e).</p>	<p>Joint training between PSNI & Social Services staff required. Additional Guidance for PSNI personnel will also be required particularly in relation to attendance at case conferences.</p>	<p>PSNI/ Trust</p>		
<p>21. The effectiveness of central allocation should be monitored particularly in relation to the outcome of service provision to children and families. (Paragraph 2.10a).</p>		<p>Trust</p>	<p>Completed</p>	<p>Refer to Point 7</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>22. The ACPC and CPP should monitor quantitatively and qualitatively the development of case planning and family group conferencing as an alternative to involving families in the formal child protection process. (Paragraph 2.11b).</p>	<p>The development of Case Planning Family Group conferencing is an attempt to intervene earlier into families lives who require support and is not an alternative to the child protection process. All cases that require child protection are subject to Child Protection Policy & Procedures.</p>	<p>ACPC/ TCPP</p>	<p>Ongoing</p>	<p>Family Group Conference Pilot has been evaluated very positively, especially by young people. Foyle Trust has now established a Family Group Conferencing Team with a dedicated manager and four full time Family Group Conference Co-Ordinators. This service is now operational and the Programme Manager has directed that if a child's name is on the Child Protection Register then the Child Protection Case Conference must mandate a Family Group Conference.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>23. Initiatives designed to increase the involvement of young people and parents in service provision should be viewed as a priority. (Paragraph 2.12c).</p>	<p>Family Group Conferencing is designed to be an inclusive process including young people and families.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>The involvement of children, parents and carers will be enhanced by the introduction of Family Group Conferences.</p>
<p>24. An audit of recent developments in service provision should be urgently undertaken. (Paragraph 2.13a).</p>	<p>NUI Galway has been contracted to Evaluate New Beginnings.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>Please refer to recommendation 7. Also specific audits have now been undertaken for example, the audit of the decision making of the Childrens Resource Panel and an Audit Sub Committee has been set up by the Area Child Protection Committee including Foyle Trust staff. WACPC Audit Sub Committee has been established with representation from the Trust.</p>

STANDARD 1. - The Board/Trust has arrangements in place for the planning, commissioning, monitoring and management, and provision of child protection services which meet the assessed needs of children and families.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
25. Foyle Trust should construct a rolling strategy for communication with other agencies that capitalises on the availability of information technology within the Trust to inform and update partners, stakeholders and service users about ongoing developments. (Paragraph 3.1c).	ACPC/ TCPP newsletter will be developed and made available electronically. New Beginnings is already updated on the internet.	Trust (Avril McClay, BSO)	Completed	The Trust has recently held multi-agency and multi-disciplinary seminars to address the findings of the recent SSI Inspection. The Trust is also placing the 2006 SSI Report, the NUI New Beginnings

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>26. Robust systems should be put in place to monitor the operation of the process that triggers the initiation of child protection procedures and to ensure that important role of Case Conference Chair is undertaken appropriately. (Paragraph 3.2a).</p>	<ul style="list-style-type: none"> ▪ New Beginnings evaluation ▪ Development of risk register ▪ Audit of Child Protection Systems ▪ Supervision of SW Managers and Service Managers ▪ Training for Case Conference chairs 	<p>Trust (Tom Cassidy, PM)</p>	<ul style="list-style-type: none"> ▪ Completed ▪ Completed ▪ Ongoing 	<p>Evaluation Report and the most recent CC3 of O2 Report on its intranet service. Foyle Trust's role as a UNOCINI pilot area has engendered intensive communication with other agencies via awareness raising, briefing sessions, Project Team etc.</p> <ul style="list-style-type: none"> ▪ New Beginnings evaluation - completed ▪ Development of Risk Register - completed ▪ Audit of Child Protection systems - the Audit Sub Committee of the WACPC has been established and

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
			<ul style="list-style-type: none"> ▪ Ongoing ▪ Completed 	<p>Audit of Decision Making at Childrens Resource Panel has been completed.</p> <ul style="list-style-type: none"> ▪ Supervision of Social Work Managers and Service Managers - this is monitored via the Team Health Checks and Risk Monitoring Register. Also training for Social Work Managers has been provided. ▪ Training for Case Conference Chairs. Independent Chairs have attended. The Independent Chairs also meet regularly with the

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
27. Further consideration should be given to both the role and remit of the Quality	Trust Service Managers will review the existing post of Quality	Trust (Tom Cassidy, PM)	Ongoing	<p>Programme Manager to address key issues as they emerge eg the timely production of minutes. The Quality Development Manager also meets regularly with Independent Chairpersons who relay issues of practice deficits, resource deficits, which are then addressed appropriately.</p> <p>The audit function of the Quality Development Manager's</p>

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>Development Manager with a view to strengthening the audit and quality function of this position at Trust level. (Paragraph 3.2b).</p> <p>28. The skill mix, staffing and management structure of this service should be kept under constant review by the Trust and</p>	<p>Development Manager to highlight the role of audit more accurately. With associated plan of work developed.</p> <p>The evaluation of New Beginnings will address the current skill mix within the Duty & Assessment Team.</p>	<p>Trust</p>	<p>Ongoing</p>	<p>role has been reiterated and strengthened. The post holder has conducted a number of audits and is also a member of the WACPC Audit Sub Committee. Needs to be reviewed under the RPA arrangements and taking into consideration the recommendations of the Reform Implementation Team</p> <p>The Trust is implementing the Gateway Team Process, Foyle Trust is working closely with DHSSPS to</p>

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>included in the service evaluation. (Paragraph 3.2d).</p> <p>29. Managers should ensure staff are provided with sufficient preparation, training and support to undertake this role and evaluation of the role is conducted to ensure adequate qualification and recompense for the responsibilities undertaken. (Paragraph 3.2d).</p>	<p>New Beginnings will evaluate the skills mix required which is also being addressed by the Trust.</p>	<p>Trust</p>	<p>Ongoing</p>	<p>ensure that the Social Work Assistant role is clearly defined.</p> <p>There is currently close managerial supervision of the Social Work Assistant role within the Duty & Assessment Team. As mentioned above, Foyle Trust is working closely with the DHSSPS to clearly define the Social Work Assistant role.</p>
<p>30. The Board/Trust should ensure that quality and audit functions underpin decision-making taking account of the implications for children who do not meet the threshold as defined by Foyle Trust, as well as those that do. (Paragraph 3.2e).</p>	<p>The WHSSB & Trusts will both undertake Audits of children who have not met the Threshold criteria.</p>	<p>Trust/ WHSSB</p>	<p>Ongoing</p>	<p>The Trust in collaboration with the WHSSB is taking this issue forward under the auspices of the WACPC Audit Sub Committee.</p>

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>31. Managers within Foyle Trust should revisit the audit reports with a view to examining the organisational issues identified as possibly effecting the participation of children and young people in decision-making. (Paragraph 3.4a).</p>	<p>The Trust will be required to audit the involvement of participation of young people.</p>	<p>Trust (Tom Cassidy, PM Eileen Webster, QD Manager)</p>	<p>Ongoing</p>	<p>The Consumer Feedback Pilot undertaken by the Child Protection Panel is currently being finalised. It is the intention to disseminate the findings widely to encourage the participation of young people in decision making. The Family Group Conference process as previously mentioned encourages young people's participation. The Consumer Feedback Pilot will be shared with VOYPIC.</p>
<p>32. Managers in Foyle Trust should reflect on this issue and consider how communication with parents can be included in the communication strategy already discussed.</p>	<p>Eileen Webster (Quality Development Manager) will review this aspect.</p>	<p>Trust (Eileen Webster QDM)</p>	<p>Ongoing</p>	<p>The outcome of the Consumer Feedback Pilot will be shared with all Trust Managers.</p>

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
33. All service users should be made aware of how to make a complaint about service received. (Paragraph 3.5a).	This has been highlighted in the Policy procedures.	Trust (Tom Cassidy PM)	Completed	The Programme Manager has confirmed that each service user referred to the Duty & Assessment Team is provided with information about how to complain about the service received. The Records Policy makes this requirement clear plus the newly constructed case files reminds staff to make clients aware of the Complaints Procedure and record and date when this has taken place.
34. The Inspection Team found that the quality audit functions were usefully conducted at Board level in the past and recommend that ACPC should develop a system to monitor services commissioned.	Audit functions will be developed.	WHSSB in discussion with Trust (Martin Quinn, PSW)	Ongoing	The WACPC has established an Audit Sub Committee which will develop a rolling programme of audit. In addition both community

STANDARD 2. - The Board/Trust has a written statement of purpose about its child protection services, including its statutory basis, availability, user entitlement and expected standards informed by the DHSS&PS guidance *Co-operating to Safeguard Children*. (May 2003).

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
				Trusts present issues arising from the Trust child protection panel at each ACPC meeting

STANDARD 3 - The Board/Trust promotes access to services by children and families and concerned members of the public where there are child protection concerns.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
35. The ACPC and CPP should continue to monitor the addition to and removal of children's names from the Child Protection Register paying particular attention to marked reductions and to categories of registration. (Paragraph 4.2c).	This will be reviewed at each WACPC and TCPP.	WHSSB/ Trust	Immediate	The Risk Register highlights trends in child protection registration and is discussed regularly at meetings between the WHSSB and the Trust.
36. Police and education services should be sufficiently informed/consulted about changes prior to their introduction. (Paragraph 4.3a).	The Trust will reflect on the experiences of other agencies and focus on greater involvement of stakeholders.	Trust	Ongoing	As mentioned earlier, regular liaison meetings have been established with the PSNI. Also as noted

STANDARD 3 - The Board/Trust promotes access to services by children and families and concerned members of the public where there are child protection concerns.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
37. The Board Primary Care Intranet could be used to access all GPs as an awareness raising exercise. (Paragraph 4.3a).	Requires discussion with FPSU.	WHSSB	Ongoing	the WELB, The Trust and the WHSSB have met to discuss issues. PSW at WHSSB currently in discussion with FPSU.
38. All referrals, particularly those from medical and education staff that are likely to contain a degree of urgency, should be acknowledged promptly in writing. (Paragraph 4.3b).	Policy & Procedures will address this issue.	WHSSB/ Trust	Completed	Written confirmation to referrers is provided by the Duty & Assessment Team within 24 hours. Assured by Duty & Assessment Service Manager.
39. Social Services should ensure that the Framework for Assessment of Need is utilised thereby reducing the likelihood of duplication in the conduct of assessments. (Paragraph 4.3c).	The DHSSPS have taken a lead in developing a Single Assessment Tool.	DHSSPS	Ongoing	Foyle Trust is one of the pilot sites for the UNOCINI Project which is the development of a single assessment tool. Assessment skills training to all social work staff is ongoing which addresses this issue.

STANDARD 3 - The Board/Trust promotes access to services by children and families and concerned members of the public where there are child protection concerns.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>40. Foyle Trust in collaboration with representatives from across the education sector in the WELB should address the issue of referral-making to social services in order that teachers and other educational representatives understand and have confidence that expressions of concern will receive an appropriate response from social services. (Paragraph 4.3d).</p>	<p>Requires additional discussion with colleagues in education sector.</p>	<p>Trust</p>	<p>Ongoing</p>	<p>Discussion at Child Protection Panel and Area Child Protection Committee. Meeting between WELB, WHSSB and Foyle Trust convened to discuss. The UNOCINI Pilot Project has entailed widespread meetings with the education sector re making referrals and responses from the Trust.</p>
<p>41. The Communication Strategy should take account of the difficulties confronting marginalised groups, including members of the Travelling Community, when requiring access to services. (Paragraph 4.5a).</p>	<p>This will be addressed in the communications strategy.</p>	<p>Trust</p>	<p>Ongoing</p>	<p>The WACYPC is actively considering at this moment the establishment of a sub committee to address marginalized groups access to services. This will include members of the travelling community and</p>

STANDARD 3 - The Board/Trust promotes access to services by children and families and concerned members of the public where there are child protection concerns.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>42. Foyle Trust should re-consider their interpretation of Article 46, Children (NI) Order 1995 and ensure that the responsibility for taking action to protect children does not fall between agencies. (Paragraph 4.6d).</p> <p>43. The sitting, presentation and accessibility of this referral system should be urgently reviewed from a service user perspective, in consultation with the Western Health and Social Services Council. (Paragraph 4.8a).</p>	<p>Article 46 needs to be discussed at ACPC for guidance.</p> <p>Foyle Trust will meet with the Western H.S.S. Council to discuss this issue.</p>	<p>ACPC</p> <p>Trust (Tom Cassidy, PM)</p>	<p>Ongoing</p> <p>Completed</p>	<p>other marginalized groups.</p> <p>This has been discussed in depth at both the ACPC and Trust Child Protection Panel. New practice guidance does need to be developed on a regional basis.</p> <p>The Trust has revised its access policy to the Duty & Assessment Team for clients that physically attend another office.</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
44. The Framework for Assessment of Need should be adopted as a standardised model of assessment by Trust staff and its use extended beyond the initial assessment. (Paragraph 5.2d).	A Single Assessment Tool is being developed on a regional basis.	DHSSPS	Ongoing	The Trust is a pilot site for the UNOCINI process which is developing a single assessment tool for the region. This assessment tool will follow the child's pathway through the system.
45. The evaluation of New Beginnings to be undertaken by the Trust should include an evaluation of the initial assessments undertaken by the Central Duty Team. (Paragraph 5.2e).	Evaluation ongoing.	Trust	Completed	Given that the Trust is currently piloting the UNOCINI process this evaluation has been deferred. Evaluation of Initial Assessments during the UNOCINI Project March to December 2006 will be reviewed on 11 & 12 January 2007 by the Pilot Trusts and the Consultants who are taking forward the Project.

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>46. The quality and audit function within the Trust and between the Trust and Board should be strengthened in order to challenge professional practice and decision-making of operational staff and more stringently monitor supervision and management arrangements. (Paragraph 5.2h).</p>	<p>The WHSSB and Foyle HSST are developing: - i) A Risk Register ii) Review sample minutes by WHSSB. iii) In addition the Quality Development Manager samples a range of minutes within the Trust.</p>	<p>WHSSB/ Trust</p>	<p>Ongoing</p>	<p>The Risk Register has been developed. The WHSSB is in the process of reviewing sample minutes. The Quality Development Manager within the Trust samples a range of both LAC and Child Protection minutes. Practice deficits are drawn to the attention of Managers for follow up. In addition to this the WACPC has established an Audit Sub Committee.</p>
<p>47. The Board and Trust should ensure that systems are in place to closely monitor decisions not to convene a child protection case conference in favour of case planning. (Paragraph 5.2i).</p>	<p>A system to track decisions not to convene child protection case conferences needs to be developed.</p>	<p>Trust (Eileen Webster, QD M)</p>	<p>Ongoing</p>	<p>This issue will be considered at the WACPC Audit Sub Committee. The Case File Audit will in some way address this requirement to monitor decision making. A</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
48. All files should contain a chronology of significant events and an appropriately completed front/data sheet. (Paragraph 5.4a).	A recording subgroup will be developed to address this issue.	Trust (Eileen Webster, QDM)	Completed	proposed WACPC Audit will examine consistency in applying thresholds for significant harm. The Records Policy and Procedures has now been approved and specifically outlines the requirement for a chronology of significant events and a facing sheet has been developed for the front of each file. The new structure file incorporates these requirements.
49. A review of record-keeping should be undertaken paying particular attention to the matters based in Paragraph 5.4b).	A recording subgroup will also address this issue. The policy & procedures give direction	Trust (Eileen Webster, QDM) Trust	Completed Completed	See number 48, plus Case File Audit process will address this.

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>50. Care should be taken with the terminology employed to describe family circumstances. (Paragraph 5.4c).</p> <p>51. Police records should contain a front sheet/data sheet containing essential family details and a chronology of significant events. (Paragraph 5.4d).</p>	<p>on the use of language and analysis of information.</p> <p>PSNI to update.</p>	<p>PSNI</p>	<p>Completed</p>	<p>See number 48.</p>
<p>52. Staff should obtain appropriate information in individual cases through accessing all files including hospital notes. It is also recommended that Community Paediatric staff receive copies of minutes of each CPCC and implement a system for 'flagging' this up within the child's community medical</p>	<p>The Policy & Procedures will give direction on this matter. [Chapter 6]</p>	<p>Trust</p>	<p>Completed</p>	<p>See number 48.</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>records. (Paragraph 5.4e).</p> <p>53. There is a need for consistent Trust Policy on documentation in child protection medical assessments. (Paragraph 5.4f).</p> <p>54. Nursing and social services operational managers should ensure that case files are reviewed and signed and that case records contain a copy of supervision discussions about the case. (Paragraph 5.5a).</p>	<p>Chapter 8 of Policy & Procedures will address this issue.</p> <p>Supervision Policy is in place.</p>	<p>Trust</p> <p>Trust</p>	<p>Ongoing</p> <p>Completed</p> <p>Completed</p>	<p>The Trust now adheres to the guidance provided in Chapter 8 of the Regional Child Protection Policies and Procedures.</p> <p>The Family & Child Care Programme has once again reiterated the need for Social Work Managers to comply with this recommendation. The Programme Manager and the Quality Development Manager will conduct an audit of case files on a monthly basis. The Records Policy and Procedures also outlines this requirement. The Child Protection Nurse</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
55. All staff should be aware of the importance of appropriately convening pre-birth CPCC and that a strategy is in place to ensure consistency. (Paragraph 5.6b).	The Trust have reviewed all existing cases to ensure that the Trust complies with this recommendation.	Trust	Completed	Adviser ensures that this requirement is met in respect of Health Visitors. The Programme Manager has given a directive to this effect and is also contained within the Child Protection Policy & Procedures.
56. Information shared in strategy discussion should be confirmed in writing within the time limits set out in Co-operating to Safeguard Children. (Paragraph 5.7a).	Additional guidance required with Policy & Procedures.	Trust	Ongoing	This has been addressed by the development of the Regional Child Protection Policy & Procedures.
57. All threats and violent acts against members of staff should be reported to managers and appropriately reported to the Authorities. (Paragraph 5.8a).	The Trust will collate this information	Trust (Tom Cassidy, PM)	Ongoing	The development of the Team Health Checks and the subsequent Risk Register has addressed this issue.

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>58. All assessments undertaken or commissioned by social services should have a clear focus on the child and succinctly record information on the matter that is under scrutiny. (Paragraph 5.8c).</p>	<p>The Trust have developed a referral assessment form. In addition the DHSSPS are developing a single assessment tool.</p>	<p>DHSSPS</p>	<p>Completed</p>	<p>Staff are constantly encouraged to report. This assessment process has further been strengthened by the Trust's participation in the pilot process for the UNOCINI pilot. The Assessment Skills Training specifically addresses this issue</p>
<p>59. The Trust in collaboration with Education Managers should monitor the workload and training implications associated with the use of the Assessment Framework. (Paragraph 5.8d).</p>	<p>(Article 46 of C.O.) The WELB will be tasked to highlight the additional workload and training implications Foyle Trust will seek clarification from WELB.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>The Trust Child Protection Panel has re-focussed its standing agenda to allow sufficient discussion about the health of the system and resource issues.</p>
<p>60. The Trust managers should seek advice, not direction from Legal Services. (Paragraph 5.9a).</p>	<p>Trust Senior Managers will address this issue with the relevant managers.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Ongoing</p>	<p>The Programme Manager has reiterated this advice to all Social Work Managers and</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>61. The issues noted above (regarding the legal process) should be addressed at a local and regional level. (Paragraph 5.9b).</p>	<p>Trust Senior Managers to address with Londonderry Family Court Business Committee.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Ongoing</p>	<p>staff. The Childrens Resource Panel re-emphasises this advice on a weekly basis.</p> <p>The Programme Manager is a member of the Family Court Business Committee and ensures that these issues are regularly considered. The Programme Manager also participated in a meeting with Justice Gillen looking at the interface between social work staff and the court.</p>
<p>62. All family placements should be assessed in line with Children Order requirements. (Paragraph 5.9c).</p>	<p>The Service Manager responsible foster care has reviewed the waiting list for family and friends assessments.</p>	<p>Trust (Pat Armstrong, SM)</p>	<p>Ongoing</p>	<p>The Service Manager for Foster Care has reviewed the waiting list for family and friends assessments and</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>63. The Trust should ensure staffing levels and systems are in place to avoid the need for any future delay in the conduct of assessments and that all assessment are conducted within the time-frame established in Co-operating to Safeguard Children. (Paragraph, 5.10a).</p>	<p>The Trust will review both capacity and resource issues and will participate in the development of a Risk Register.</p>	<p>WHSSB/ Trust</p>	<p>Ongoing</p>	<p>continuously monitors the waiting list.</p> <p>These issues are addressed in the Risk Register and monitored regularly by both the Trust and the Board. The Trust has also put in additional temporary resources to the Duty & Assessment Team. The Quality Development Manager has developed an information system which details what assessments are outside the time-frame, how long they are outstanding, who they belong to etc. The specifics are then followed up with the Social Work Manager.</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
64. The health visitor's contribution should be sought and included by social services as a vital contribution to the overall assessment as well as a member of the multi-disciplinary assessment team. (Paragraph 5.10b)	A Single Assessment Tool will focus on the contribution of the H.V. role and contribution to the assessment process.	DHSSPS	Completed	This directive has been reiterated to all staff by the Family & Child Care Programme. The development of the UNOCINI process actively involves Health Visiting staff.
65. The Foyle Trust should ensure that systems are in place to monitor the timing of case conferences and that the time-scales set out in Co-operating to Safeguard Children are adhered to. (Paragraph 5.11a).	The Policy & Procedures have addressed the issue of timescales.	Trust	Completed	The Risk Register and regular discussion between the Trust and the WHSSB addresses this requirement.
66. The Community Paediatrician should be routinely invited to all initial or review case conferences. (Paragraph 5.11b).	This is being addressed within the Trust.	Trust	Completed	This recommendation has been addressed.

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
67. The Trust should explore other opportunities in order to ensure the inclusion of information from GPs to CPCC. (Paragraph 5.11c).	This needs to be addressed.	Trust	Ongoing	The Trust Child Protection Panel in collaboration with the GP Liaison Forum and the WHSSB, has attempted to address this recommendation. However there is a regional dimension to this which requires further examination.
68. The Inspection Team reiterates the recommendation contained in Co-operating to Safeguard Children that minutes of case conferences are issued within 14 days of the conference to all those invited to attend and the child's parents. (Paragraph 5.11d)	The Trust has reviewed the format of minutes in order to comply with the Policy & Procedures. This will also be kept under review.	Trust (Tom Cassidy, PM)	Ongoing	This remains an issue for the Trust. However the Trust has put in place additional administrative resources to the Independent Chairing system to ensure compliance with the requirement
69. The ACPC and CPP in the Trust should give further consideration as to how to facilitate the involvement of key staff	This recommendation requires debate within the ACPC and TCPP.	WHSSB/ Trust	Ongoing	The establishment of the WACPC Audit Sub

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>(the issue applies to key agencies such as education, nursing, health and police) within the information-sharing and decision-making process at CPCC. (Paragraph 5.11e).</p> <p>70. Child Protection Plans should conform to the criteria set out in Co-operating to Safeguard Children. (Paragraph 5.12b).</p> <p>71. The issue of school exclusion and the impact on vulnerable children in need of child protection should be discussed both locally and regionally between social services and education managers. It is also recommended that strategies are devised to ensure that the benefits of school attendance are not lost when a child needs them most. (Paragraph 5.12c).</p> <p>72. Greater involvement of children and young people in child protection should</p>	<p>The Policy & Procedures address this recommendation. The Trust will also monitor compliance.</p> <p>This recommendation needs to be raised with the CPP process.</p> <p>Work is clearly underway within the</p>	<p>Trust</p> <p>Trust</p> <p>Trust</p>	<p>Completed</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Committee will take this issue forward.</p> <p>Addressed.</p> <p>This issue is regularly discussed at both the Child Protection Panel and the WACPC. The need to ensure the benefits of school attendance for all young people are emphasised within the Family & Child Care Programme.</p> <p>The establishment of the Family Group Conferencing</p>

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
become a priority. (Paragraph 5.13a)	Trust, but may require a more robust approach.			process contributes to the meeting of this recommendation. The Trust via the Child Protection Panel does encourage inclusion within the Child Protection process.

STANDARD 4 - The Board/Trust has written policies and procedures, which provide direction and guidance to staff. These are underpinned by effective supervision and management arrangements, and policies and procedures which detail expectations regarding assessment, case planning, case management and record keeping of individual cases at all stages of the child protection process.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date

STANDARD 5 - The Board/Trust, in co-operation with other providers and services, has effective arrangements in place for the protection of children in groups known to be vulnerable and in specific circumstances.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
73. The updated procedures should take account of all circumstances thus adhering to requirements in Co-operating to Safeguard Children. (Paragraph 6.3a).	The Policy & Procedures reflect the requirements of Co-operating to Safeguard Children.	WHSSB/ ACPC	Completed	This is addressed via the Regional Child Protection Policy & Procedures. Achieved
74. All professionals in contact with disabled children should be aware of the particular vulnerabilities of this group and receive appropriate training. (Paragraph 6.3b).	This issues addressed in Policy & Procedures under section (9.23).	Trust	Completed	See number 73.

<p>75. The Trust should consider introducing an independent element (possibly through the voluntary childcare sector) at an early stage for complaints from young people in order to support them through the stressful ordeal of the complaints process. (Paragraph 6.6c).</p>	<p>This recommendation will require further analysis as it raises very complex issues.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Ongoing</p>	<p>The Trust works closely with agencies such as Extern and VOYPIC to ensure that young people's views are clearly heard via the complaints process if appropriate</p>
---	--	------------------------------------	----------------	--

STANDARD 6 - Child Protection services respond to the needs of children and their families, operate to high standards, conform to regulations, guidance, policies and procedures and are monitored and audited by the Board/Trust, ACPC and CPP

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>76. Social Services as lead agency for child protection should encourage and value contributions from other agencies and other agencies should be proactive in making sure their contribution is recognised by social services. (Paragraph 7.2d).</p>	<p>The Programme Manager will raise this with independent chairs.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>This has been addressed by the Programme Manager with Independent Chairs.</p>
<p>77. The future appointment of a Principal for ACPC should ensure that monitoring of CPCC minutes is reinstated at Board level. (Paragraph 7.2e).</p>	<p>The WHSSB will arrange for samples of case conference minutes to be collated for review and make comment about the standards</p>	<p>WHSSB (Martin Quinn, PSW)</p>	<p>2007</p>	<p>This is not achieved. It is anticipated that the WHSSB will reinstate this process in 2007</p>

78. Community Paediatricians should be available to undertake joint assessments with the FMO. (Paragraph 7.2f).	achieved. Community paediatricians and FMO undertake joint medical assessments.	Trust	Completed	The Trust adheres to this recommendation. Refer to number 78.
79. This arrangement should be reviewed by the Trust jointly with PSNI, FMO and Community Paediatricians. (Paragraph 7.2g).	This remains a regional issue.	Trust	Completed	

STANDARD 7 - The Boards/Trusts exercise their respective lead responsibilities for the establishment and effective working of ACPCs and CPPS as detailed in Co-operating to Safeguard Children.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
80. The ACPC Chair, CPP Chair and members if the Board Training Team should collaborate in addressing the issue of induction, training and roles and responsibilities for ACPC, CPP members (Paragraph 7.7a)	Induction training has been arranged but will be reviewed by both ACPC & TCPP.	WHSSB/ Trust	Completed	The Chair of the Child Protection Panel has taken this forward with the Social Services Training Team
81. ACPC membership should be reviewed to ensure the full range of representation. (Paragraph 8.1a).	Membership has been reviewed.	WHSSB/ ACPC	Completed	Actioned
82. Social Services and educational representatives should collaborate in the	This requires some additional discussion.	Trust	Ongoing	This issue has been thoroughly debated at both

STANDARD 7 - The Boards/Trusts exercise their respective lead responsibilities for the establishment and effective working of ACPCs and CPPS as detailed in Co-operating to Safeguard Children.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>design of a strategy aimed at ensuring two-way flow of information. (Paragraph 8.1b).</p> <p>83. Procedures should be updated in line with Co-operating to Safeguard Children. (Paragraph 8.3a).</p> <p>84. An element of the Communication Strategy referred to earlier should include a rolling programme to better inform communities about the need to safeguard children. (Paragraph 8.6a).</p> <p>85. Information required for monitoring purposes under Article 75 should be</p>	<p>Policy & Procedures have been updated.</p> <p>The ACPC produced a Safe Parenting handbook, which was distributed widely. It will also form part of the ongoing role of ACPC.</p> <p>This needs to be addressed within the Trust.</p>	<p>Trust</p> <p>ACPC</p> <p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p> <p>Ongoing</p> <p>Completed</p>	<p>the Trust Child Protection Panel and the ACPC, particularly in relation to sharing information requested by the Duty & Assessment team. UNOCINI process will assist.</p> <p>Policies & Procedures regionally have been developed and implemented since April 2005. Achieved</p> <p>The ACPC has developed a parent's diary which will be circulated to all new parents within the WHSSB area. Launch date of "Sharing Our Stories" - 19.01.2007.</p> <p>This recommendation has been addressed via the</p>

STANDARD 7 - The Boards/Trusts exercise their respective lead responsibilities for the establishment and effective working of ACPCs and CPPS as detailed in Co-operating to Safeguard Children.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
<p>recorded in case-files. (Paragraph 8.7a).</p> <p>86. The CPP should review its membership and give serious consideration to the inclusion of an AHP representative. (Paragraph 8.13a).</p>	<p>Membership has been reviewed to include a AHP representative.</p>	<p>Trust (Tom Cassidy, PM)</p>	<p>Completed</p>	<p>development of the previously mentioned Recording Policy</p> <p>Achieved</p>

STANDARD 8 - The ACPC conducts Case Management Reviews under Co-operating to Safeguard Children Chapter 10 and ensures that outcomes effectively inform practice at all levels. Lessons are communicated clearly to all those who need to know and changes are implemented, audited and reviewed to maximise the safeguards provided to children.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
87. The lessons from the Case Management Review should be cross-referenced with recommendations contained in this report. (Paragraph 9.7b).	The DHSSPS have developed a C.M.R. Advisory Group. C.M.R. recommendations are highlighted within the ACPC in order to develop appropriate action plans.	ACPC	Ongoing	

STANDARD 9 - The Board/Trust fulfils its statutory duties in respect of human rights and equality legislative requirements. Human rights and equality principles are integrated into practice within all aspects of child protection services.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
----------------	-----------------	---------------------	------	------------------

STANDARD 9 - The Board/Trust fulfils its statutory duties in respect of human rights and equality legislative requirements. Human rights and equality principles are integrated into practice within all aspects of child protection services.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
88. An Equality Impact Assessment of New Beginnings should be undertaken as soon as possible. (Paragraph 10.2a).	The evaluation of New Beginnings will address an equality impact assessment.	Trust	Ongoing	Article 75 is incorporated into every aspect of our day to day work.
89. Foyle Trust should ensure placement choice for 'looked after' children is facilitated in order that the diversities arising from differing cultural and community identities are considered and respected. (Paragraph 10.4a).	This is also a regional issue but continue to be addressed at a local level.	Trust	Ongoing	Via the Children Matter Agenda the Trust now operates 7 Childrens Homes. Some of these Homes are currently operating at 80% occupancy which facilitates placement choice. This issue is also currently being addressed via the Regional Foster Care Strategy.
90. The wishes and feelings of children should be ascertained and considered in cases where child protection procedures are implemented. (Paragraph 10.6b).	The Quality Development Manager continues to address this issue.	Trust (Eileen Webster QDM)	Ongoing	The Trust Child Protection Panel has developed a consumer feedback pilot which reiterates the need to address the wishes and feelings of children in this process.

STANDARD 9 - The Board/Trust fulfils its statutory duties in respect of human rights and equality legislative requirements. Human rights and equality principles are integrated into practice within all aspects of child protection services.

Recommendation	Action Required	Lead Agency/Manager	When	Progress to Date
91. Foyle Trust should monitor and manage services so that they are provided equitably across the Trust. (Paragraph 10.7a).	New Beginnings was designed to address this issue. The Trust however also acknowledges that there may be additional learning arising out of the evaluation process which will be acted upon.	Trust (Tom Cassidy, PM)	Ongoing	The introduction of New Beginnings ensures greater equity in the allocation of resources across the entire Trust. The new RPA arrangements will also mean that this needs to be monitored and managed on the new Western Trust basis.
92. The gap in paediatric forensic assessment within the Limavady area issue should be addressed. (Paragraph 10.7b).	A regional group has been set up to address this issue.	Trust	Ongoing	This issue is ongoing via the Regional Group.