



Department of

Health, Social Services and Public Safety

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AN ROINN

**Sláinte, Seirbhísí Sóisialta
agus Sábháilteachta Poiblí**

MÄNNYSTRIE O

**Poustie, Resydènter Heisin
an Fowk Siccar**

From The Chief Pharmaceutical Officer
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For Action: Assistant Director Pharmacy and Medicines Management
HSC Board & BSO
Directors of Pharmaceutical Services of HSC Trusts
Regional Quality Improvement Authority

Our Ref: PHC/38/09

Date: 16 December 2009

DRUG ALERT MEDICINES RECALL

Dear Healthcare Professional

DDD Limited

Dentinox Teething Gel

(Cetylpyridium Chloride and Lidocaine Hydrochloride Teething Gel)

PL 00133/5010R

Batch Number	Expiry Date	Pack Size	First Distributed
BASEP09	SEP 2012	15G	28 OCTOBER 2009
BBSEP09	SEP 2012	15G	06 OCTOBER 2009
BGSEP09	SEP 2012	15G	26 OCTOBER 2009
BLSEP09	SEP 2012	15G	16 NOVEMBER 2009
BFOCT09	OCT 2012	15G	13 NOVEMBER 2009
BFNOV09	NOV 2012	15G	24 NOVEMBER 2009
BINOV09	NOV 2012	15G	19 NOVEMBER 2009
BGNOV09	NOV 2012	15G	26 NOVEMBER 2009

DDD Limited is recalling the above batches of Dentinox Teething Gel due to the presence of very small amounts of a contaminant, Glyoxal, in the product.

Glyoxal occurs naturally and is found in the environment and some foods at very low levels. Affected batches are being recalled as a precaution due to the possibility of accumulation since the product is used in infants and young children with immature metabolic systems. The Company has not received any reports of adverse reactions associated with these batches.

For Medical Information enquiries, please call DDD Limited's Consumer Careline on 0208 9949874.

Consumers are being asked to return the affected teething products to the retailers from whom they bought the goods. In addition to consumer returns, pharmacists are asked to remove the Teething Gel from their shelves.

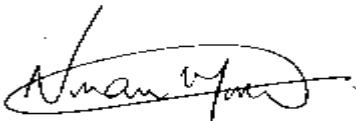
If Dentinox Teething Gel has previously been purchased directly from Dendron then please retain this stock and your Dendron Territory Manager will uplift this from you upon his or her next scheduled call. If the product has been purchased from your Chemist Wholesaler, then please return this stock directly to the Wholesaler. For further queries relating to stock return please contact 01923 205704.

As this product is a general sales list (GSL) medicine, the Agency has expanded the scope of this recall to include patient level notification. This notification will be supported by press notifications by the marketing authorisation holder and the MHRA.

HSC Board/RQIA should bring this information to the attention of private hospitals/clinics registered with them and any other relevant care facilities.

The Business Services Organisation is asked to bring this information to the attention of Community Pharmacists and General Medical Practitioners directly.

Yours sincerely



DR NORMAN MORROW
Chief Pharmaceutical Officer

For information:
CMO
CNO
CDO
CISSI
SMO
Director, Health Estates
Public Health Branch
DHSSPS, Library
Extended nurse prescribers

Regional Medicines and Poisons Information Service
Regional Director of Supplies
RPLS
Pharmaceutical Society of NI
Senior Prison Pharmacist
Prison Service, Dundonald House
Nursing Officer, Health Estates
Medical Officer, Castle Buildings
Regional Procurement Pharmacist
NICPLD