



Department of

Health, Social Services and Public Safety

www.dhsspsni.gov.uk

AN ROINN

Sláinte, Seirbhísí Sóisialta
agus Sábháilteachta Poiblí

MÄNNYSTRIE O

Poustie, Resydënter Heisin
an Fowk Siccar

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From The Chief Pharmaceutical Officer
Dr Norman Morrow

For Action: Directors of Pharmaceutical Services of the Boards & CSA
Directors of Pharmaceutical Services of HSC Trusts
Regional Quality Improvement Authority

Our reference: PHC/02/08
Date: 29 January 2008

DRUG ALERT MEDICINES RECALL

Dear Colleague

NOVARTIS PHARMACEUTICALS UK LTD

Viscotears Single Dose Unit 2.0mg/g Eye Gel

PL 00101/0652

| Batch Number | Expiry Date | Pack Size | First Distributed |
|--------------|-------------|-----------|-------------------|
| 285297 | 08/2009 | 30 x 0.6g | 23/11/2007 |
| 285307 | 08/2009 | 30 x 0.6g | 05/12/2007 |
| 285317 | 08/2009 | 30 x 0.6g | 18/12/2007 |
| 285327 | 09/2009 | 30 x 0.6g | 03/01/2008 |
| 285347 | 09/2009 | 30 x 0.6g | 18/01/2008 |

Novartis Pharmaceutical UK Ltd are recalling the above batches voluntarily as a precautionary measure due to potential lack of sterility assurance.

Recipients are requested to quarantine any remaining stock and return it to their supplier for credit.

For medical information enquiries please contact Novartis Medical Information on 01276 698370. For stock return enquiries please contact 0845 601 4096.

Area Boards/RQIA should bring this information to the attention of private hospitals/clinics registered with them, Out of Hours Centres and any other relevant care facilities.

The Central Services Agency is asked to bring this information to the attention of Community Pharmacists and Dispensing Doctors and GP's within 48 hours.

Yours sincerely

DR NORMAN MORROW
Chief Pharmacist

For information:

CMO

CNO

CDO

CISSI

SMO

Director, Health Estates

Public Health Branch

DHSSPS, Library

Extended nurse prescribers

Regional Medicines and Poisons Information Service

Regional Director of Supplies

RPLS

Pharmaceutical Society of NI

Senior Prison Pharmacist

Prison Service, Dundonald House

Nursing Officer, Health Estates

Medical Officer, Castle Buildings

Regional Procurement Pharmacist