

## Contents

	Page
<b>PART I</b>	
1	Executive Summary 3
	執行概要 4
	اعلیٰ و موثر خلاصہ 5
	Sumário 6
2	Racial Equality in Health and Social Care: At-a-glance Summary 8
	醫療種族平等問題 10
	簡要 11
	عجمہ صحت میں نسلی مساوات 11
	Igualdade Racial Na Saúde Resumo Compacto 11
3	Introduction 14
4	Barriers to Good Health and Social Care 16
5	Policy and Legislative Framework 19
6	Race Relations (NI) Order 1997: Practical Examples of Racial Discrimination in Health Care 23
7	Clarification of Terms 27
	7.1 Health and Social Care 27
	7.2 Black and Minority Ethnic Communities 27
	7.3 Refugees and Asylum Seekers 29
	7.4 Institutional Racism 30
<b>PART II</b>	
8	Strategies for Good Practice 32
	8.1 Mainstreaming 32
	8.2 Assessing Need of Local Populations 34
	8.3 Community Consultations and Partnerships 36
	8.4 Capacity Building 38
	8.5 Training 40
	8.6 Monitoring 42
	8.7 Service Delivery 43

8.8	Dietary Needs	44
	8.9 Religious Needs	45
	8.10 Communication Needs	46
	8.11 Registration, Medical Records and Appointments	47
	8.12 Hospital Care	48
	8.13 Maternity and Childcare Provision	49
	8.14 Employment Issues	50
9	Interpreting Issues and Communication	52
10	Black and Minority Ethnic Communities in Northern Ireland: – contact list for interpreters, religious/spiritual leaders and training	62

#### Appendices

A	Race Relations (Northern Ireland) Order 1997	79
B	Section 75 of the Northern Ireland Act 1998: Statutory Duties	82
C	Equality Commission for Northern Ireland	84
D	References and Further Reading	85