

## 7.12 Homeless People

### **Overarching Standard 58: Homeless people**

Health and Social Care will work in partnership with statutory and voluntary agencies to ensure the delivery of a high quality, comprehensive service to individuals with mental health problems who are homeless

#### **Rationale**

It is essential that health and social care organisations work with all relevant agencies to ensure the needs of individuals with mental health problems who are homeless are met through a co-ordinated responsive approach. This will maximise the individual's recovery

#### **Evidence**

Bamford Review: The Reform and Modernisation of Mental Health and Learning Disability Services (May 2007) <http://www.rmhdni.gov.uk/>

Homeless Legislation: Housing Northern Ireland Order 1988

McGilloway and Donnelly (1996) Don't Look Away: Homelessness and Mental Health

The Mental Health (NI) Order 1986

<http://www.nidirect.gov.uk/index/information-and-services/people-with-disabilities/health-and-support/your-rights-in-health/the-mental-health-act.htm>

Crisis and Brent Homeless User Groups (2009) No one's priority: the treatment of single homeless people by local authority homelessness services

<http://www.crisis.org.uk/publications-search.php?fullitem=254>

Crisis and Brent Homeless User Groups (2009) Crisis' submission to St Mungo's call for evidence on mental health and street homelessness

<http://www.crisis.org.uk/publications-search.php?fullitem=246>

Crisis and Brent Homeless User Groups (2009) Crisis' submission to the Cabinet Office and Department of Health's call for evidence on access to primary healthcare for socially excluded groups

<http://www.crisis.org.uk/publications-search.php?fullitem=251>

#### **Responsibility for delivery/implementation**

Health and Social Care Trusts in partnership with other statutory agencies and voluntary and community groups

#### **Quality Dimensions**

**Person centred** - provides a co-ordinated approach to the agreed need of individuals.

**Timely** - providing services in a timely manner will increase the likelihood of a positive outcome for individuals.

**Effective/ Efficient** - Partnership working will improve communication, reduce

the likelihood of duplicating work and enable the identification of most appropriate services to meet assessed need.

**Equitable** - Available throughout Northern Ireland

**Safe** - Minimising risk to self and others

<b>Performance Indicator</b>	<b>Data Source</b>	<b>Anticipated Performance Level</b>	<b>Date to be achieved by</b>
Review partnership arrangements and programmes for people with mental health problems who are homeless	HSC Trust report  Reports from other agencies if available	Establish baseline  Performance levels to be determined once baseline established	March 2013